Changes to Medicare Cost Reporting

Medical Devices & Supplies: Submitting Appropriate Cost Report Data

May 2010
• This presentation and related training materials are intended to assist you with regard to changes in cost reporting related to charge compression. While we have endeavored to provide accurate information and assistance, these cost reporting changes are new and may be subject to different interpretations as they are implemented. We recommend that you consult with your own advisors regarding any questions or issues about the application of these changes to your facility's cost reporting obligations.
Agenda

• Presentation Overview
  – **Background:** What is charge compression and why is it an issue?
  – **Accounting Systems:** How can hospitals capture the data that is required to accurately complete their cost reports with recent changes?
Agenda

• Presentation Overview
  – **Cost Report Changes:** How should hospitals complete their cost report to incorporate these changes that address charge compression?
  
  – **Cost Report Audit Issues:** What should hospitals do to ensure that their cost report approach is not “reversed” at time of audit?
Background

• Charge Compression Defined
  – The process of assigning a lower mark-up percentage to high cost items and a higher mark-up percentage for items of lower cost
  
  – Charge compression results from common hospital pricing practices
Background

• Charge Compression Concerns
  – Charge compression leads to bias and inaccuracy in estimating costs from Medicare cost report cost-to-charge ratios
    • Cost-to-charge ratios are an important component in determining Medicare payments
    • Inaccurate cost-to-charge ratios can lead to inaccurate inpatient and outpatient Medicare payments
  – Most significant impact of charge compression is when all medical supplies charged to patients are grouped together
Background

• Charge Compression Concerns
  – Inaccurate cost-to-charge ratios occur when:
    • Charges and costs are misaligned on the cost report
    • Items with high and low percentage mark-up are combined into one cost center
  – Reporting Medical Supplies in the same cost center as Implantable Medical Devices has resulted in a composite ratio of cost to charges
    • The cost-to-charge ratio (CCR) for all Supplies averages the mark-ups for Medical Supplies and Implantable Medical Devices
    • The resulting cost-to-charge ratio reflects the high mark-up (low CCR) of routine Medical Supplies, so CMS underestimates the cost of lower mark-up (higher CCR) Implantable Medical Devices
Background

• Impact on Hospital Medicare Outpatient Reimbursement
  – Cost-to-charge ratios obtained from the Medicare cost report have been used to calculate relative value weights since 2000
  – Analyses have found that relative value weights for APCs which include Implantable Medical Devices are understated based on all-supplies average Medical Supply cost-to-charge ratios
Background

• Impact on Hospital Medicare Inpatient Reimbursement
  – CMS began transition to cost-based weights on October 1, 2006
    • Payment now based on “relative resource use”
  – Cost-to-charge ratios obtained from the Medicare cost report are used in calculating MS-DRG cost-based weights
Background

• Impact on Hospital Medicare Reimbursement
  – APC relative values and MS-DRG weights are determined by averaging data from all hospitals
  – In order to prevent miscalculated IP and OP weights, ALL hospitals must report correctly
Background

• Device Concerns Prompt CMS to Address Charge Compression Through Cost Report Refinement
  – Medtronic raised charge compression issues with CMS since APCs in 2000

  – Participated on technical expert panel with CMS contractor (RTI) in 2006
    • RTI studied the impact of charge compression on MS-DRG and APC payments
    • RTI research cited two significant reasons for charge compression: (1) data accuracy; (2) data aggregation
Background

• RTI Research Conclusions on Charge Compression Issues
  – Charge compression does introduce bias to MS-DRG and APC payment weights

  – Data Accuracy
    • “Misalignment of costs and charges by cost center”

  – Data Aggregation
    • “Combining services or items that have systematically different mark-up rates for one hospital department or one line number on the cost report”
Background

- RTI Recommendations for Addressing Charge Compression Issues
  - RTI Final Report to CMS in January 2007
    - Short-term solution: Use regression-based estimates to disaggregate national cost-to-charge ratios for medical supplies
Background

• CMS Solution to Address Charge Compression
  – Add a new standard cost center for “Implantable Devices Charged to Patients”
  • CMS Transmittal #20:
    Hospitals with fiscal years beginning on or after May 1, 2009 are to separate the Medical Supplies cost center into two lines
    » Line 55 = Medical Supplies Charged to Patients
    » Line 55.30 = Implantable Devices Charged to Patients
Background

• CMS Solution to Address Charge Compression
  – Proposed Rule issued July 2, 2009, now being finalized, for hospitals with fiscal years beginning on or after May 1, 2010:
    • Separate the Medical Supplies cost center into two lines
      » Line 71 = Medical Supplies Charged to Patients
      » Line 72 = Implantable Devices Charged to Patients
### Background

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Presentation Overview

• Accounting and Data Collection Issues
  – Discuss what the hospital needs to do in order to complete the cost report to properly segregate Implantable Devices from Medical Supplies

  – Discuss approaches for identifying charges and costs associated with Medical Supplies and Implantable Devices
Presentation Overview

• Cost Report Preparation Issues
  – Worksheets A – Mapping
  – Worksheet A-6 – Reclassification
  – Worksheets B and B-1 – Allocations
  – Worksheet C – Revenue Reclassification
  – Worksheet D Series – Medicare Revenue Mapping
Presentation Overview

• Cost Report Audit Issues
  – Review important elements of a Medicare cost report disclosure cover letter
  – Discuss CMS instructions to FIs/MACs
  – Discuss retention and availability of supporting documentation
Accounting & Data Collection

• Assessment
  – Hospital accounting systems are not always conducive to meeting Medicare reporting requirements
  
  – Hospitals use various approaches to match revenues and expenses within appropriate cost centers for management and reporting purposes
Accounting & Data Collection

• Assessment
  – Decentralized cost/charge capture
    • Supply Cost & Charges assigned to multiple departments
  
  – Centralized cost/charge capture
    • Billable Supply Cost & Charges assigned to one department
Accounting & Data Collection

• Assessment
  – Hospital Financial Systems
    • General Ledger
    • Revenue Usage Reports
    • Materials Management/Inventory System
    • Accounts Payable
    • Cost Accounting
    • Other
Accounting & Data Collection

• Assessment
  – Hospital accounting systems should be assessed to identify cost and charge methods
  – Identification of necessary data is a crucial first step.
    • Meet with key hospital stakeholders who will be involved in capturing necessary cost and charge data
Accounting & Data Collection

• Assessment
  – Costs for billable supplies may be mixed with non-billable items
  
  – Revenues related to billable supplies may not be recorded in the same department as the cost
  
  – Methods to identify the costs & charges associated with “bundled” supplies and where to report them
Accounting & Data Collection

• Capturing Charges
  – Data source should be the Revenue Usage Report
  – Goal is to Identify charges for all Medical Supplies and Implantable Devices
Accounting & Data Collection

• Capturing Charges
  – Extract all medical supply charges using revenue codes
    • 270-279, 621 - 624
  – Create a sub-set for implantable devices using revenue codes
    • 275, 276, 278 and 624
Accounting & Data Collection

• Capturing Charges
  – Use extracted revenue code data to reclassify G/L revenue from various departments to C/R worksheet C, lines 55 and 55.30
  – Mapping the same revenue codes from the PS&R to lines 55 and 55.30 results in matching Medicare revenues to total revenues
Accounting & Data Collection

• Capturing Costs
  – Goal is to align supply costs with supply revenue
    • Supply costs are located in multiple departments and within multiple sub-accounts
    • Supply cost may include both billable and non-billable items
    • Costs for Implantable Devices may be bundled
Accounting & Data Collection

• Capturing Costs
  – Calculations Not Required
    • General ledger may have sufficient detail within departments and sub-accounts
    • Other financial system reports may also be available to provide sufficient detail
Accounting & Data Collection

• Capturing Costs
  – Calculations Required
    • Calculate cost using the volume for each item contained in the Revenue Usage Report
      OR
    • Calculate cost using the charges for each item contained in the Revenue Usage Report
Accounting & Data Collection

• Capturing Costs
  – Calculations Required Using Volume
    • Utilize cost data from various hospital accounting systems
      Materials Management/Inventory System
      Surgery Supply Management System
      Chargemaster
      Accounts Payable
Accounting & Data Collection

- Capturing Costs
  - Calculations Required Using Charges
    - Deflate revenue by the supply “mark-up” formula
    - Not as exact an approach as the volume estimates
    - May require the use of averages
    - Issues related to bundling of costs
Accounting & Data Collection

• Discounts, Rebates and Refunds
  – PRM Part I, Section 800

  – Hospitals generally record as “Other Revenue, but can also be recorded as credit to expense

  – Typically offset on W/S A-8 against cost of purchasing or A&G since it will be allocated to all cost centers

  – If it can be identified with specific costs or cost centers, should offset it there on W/S A-8
Cost Report Preparation

• Cost Reporting Objectives
  – Ensure that total costs, total charges and Medicare charges are reported consistently
  – Segregate Medical Supplies Charged to Patients and Implantable Devices Charged to Patients on Lines 55 and 55.30 for all relevant worksheets
Cost Report Preparation

• “Financials and statistical records should be maintained in a consistent manner from one period to another. However, a proper regard for consistency need not preclude a desirable change in accounting procedure, provided that full disclosure of significant change is made to the intermediary.”

  Medicare Provider Reimbursement Manual Part I, Section 2304
Presentation Overview

• Cost Report Preparation Issues
  – Worksheets A – Mapping
  – Worksheet A-6 – Reclassification
  – Worksheets B and B-1 – Allocations
  – Worksheet C – Revenue Reclassification
  – Worksheet D Series – Medicare Revenue Mapping
Cost Report Preparation

- **Worksheet A – Expenses**
  - Data obtained directly from the general ledger
  - Medical supplies will be initially reported on numerous lines
  - Need to ensure that billable supply costs are ultimately reported on line 55 and 55.30
Cost Report Preparation

• Worksheet A–6 Reclassification of Expenses

  – Option 1: Moving supplies from various lines on worksheet A to lines 55 and 55.30
    • Either actual G/L or other system reports may be used to identify the supply costs that need to be reclassified
    OR
    • Calculations developed from the Revenue Usage Report
Cost Report Preparation

- **Worksheets B and B-1– Allocations**
  - Option 2: Allocate supplies from Line 15 to all cost centers benefiting from Central Supply, including Lines 55 and 55.30
    - Not Recommended
    - Consistent with current CMS cost report instructions, but problematic
    - Assumes that hospital has reported all supplies on line 15 Central Supply, including Medical Supplies Billed
Cost Report Preparation

• Worksheets B and B-1– Allocations
  – If billable supply expenses are decentralized into many departments, an A-6 reclassification to move those costs to line 15 is needed
  
  – Need to develop the statistic to allocate the costs
  
  – Traditional statistics of costed requisitions or supply expenses from the general ledger will not work
  
  – Result is 100% of cost on line 55, or cost is allocated to many lines, understating lines 55 and 55.30
Cost Report Preparation

• Worksheets B and B-1– Allocations
  – A-6 reclassification moves medical supply cost properly to lines 55 and 55.30
  – Allocate only Central Supply costs (not medical supplies) from line 15
Cost Report Preparation

• Worksheet C – Revenue Reclassification
  – Data obtained directly from the general ledger
  – Revenue Usage Report is the basis for reclassifying charges from various lines to lines 55 and 55.30
  – Results in matching total medical supply cost and charges
Cost Report Preparation

- Worksheet D Series – Medicare Revenue Mapping
  - From the PS&R, map revenue codes 275, 276, 278 and 624 to line 55.30
  - Map all remaining medical supply codes – 270-274, 277, 279, 621-623 -from the PS&R to line 55
Cost Report Audit

• Disclosure Letter
  – Need to disclose changes made in preparing the cost report
  – The cover letter creates a first important step in documenting changes
  – Describe the overall hospital approach and cost report worksheets that changed
Cost Report Audit

• CMS Instructions to FI/MACs
  – Issued Transmittal 321 on February 29, 2008 to provide guidance on cost report changes related to “charge compression”

  – Directed Medicare contractors not to make adjustments merely to be consistent with prior years

  – Allowed hospitals to make these changes without seeking prior approval from a Medicare contractor
Cost Report Audit

• Supporting Documentation for Auditors
  – Retain all source documents
  – Provide understandable and transparent workpapers supporting any reclassifications and/or allocations
  – PLAN & MAINTAIN AN AUDIT TRAIL
    • Ensure that data shown on all workpapers tie to source documents
Follow-Up Support

- Basic questions & answers (free of charge)
- Accounting and/or cost report preparation support
- Review of source data, accounting and/or cost report schedules to be used for either cost report preparation or for cost report audit
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Questions & Answers

Thank You!