Written in 1960, the Medtronic Mission dictates that our first and foremost priority is to contribute to human welfare. The final tenet of our Mission specifically calls us to “maintain good citizenship as a company.”

Over a half-century later, global corporate citizenship remains integral to everything we do, every day, guiding and inspiring our employees around the world.

It’s a commitment that was novel for the time, and vital for our future.

An Ethical Framework, Guided by our Mission
At Medtronic, being a good corporate citizen is embedded in our business, activated by our employees, and multiplied by our partners.

“Our Mission provides an ethical framework and inspiration for Medtronic employees around the world. It calls upon us to be a leader and partner in finding ways to better serve our customers and communities. When we adhere to this shared sense of purpose, we cannot go wrong.”

— OMAR ISHRAK
CHAIRMAN & CEO

www.medtronic.com/citizenship
Medtronic Citizenship in Action — Fiscal Year 2018 Highlights

Our Citizenship framework helps guide our efforts related to the economic, social, and environmental areas where we can make the greatest contributions.

As global citizens, we leverage the full size and reach of our company to contribute to communities around the world.

- **71M** lives improved through our products and services
- **$100M** donated for philanthropic efforts
- **$139M** invested in training for medical professionals
- **$5.6M** contributed to disaster relief efforts
- **58,000** employee volunteer hours donated across **52** countries

Making the world a healthier place means addressing our environmental impact holistically — from innovating operations to minimize our footprint to product design, manufacturing, and disposal. Since FY13, we have achieved a:

- **18%** decrease in energy use
- **33%** decrease in greenhouse gas emissions
- **39%** decrease in non-regulated waste
- **16%** decrease in water use

Working together is our model for success, and no partner is more important to Medtronic than our employees. We work hard to fulfill the fifth tenet of our Mission — to recognize the personal worth of all employees.

- **54%** of new hires and **37%** of management positions globally are women
- **21%** of U.S. management positions are held by ethnically diverse talent
- **$78.5M** invested in employee training and development
- **57,000+** global employees took part in our wellness program

Through a global network of partners, our products, therapies, and services improve the health of millions of patients around the world. We understand that as our impact grows, so does our responsibility.

- **$1.8B** spent with small and diverse companies
- **95%** of global employees completed annual quality training certification
- **15,500+** marketing and sales employees trained on ethical promotion
- **96%** of distributors received our Distributor Code of Conduct training

See our FY18 [Medtronic Citizenship 2018 Integrated Performance Report](#).