

Overview

Barrx™ radiofrequency ablation system

PillCam™ capsule endoscopy system

Bravo™ calibration free reflux testing system

Digitrapper™ pH-Z testing system

Endoflip™ impedance planimetry system

ManoScan™ high resolution manometry system

ManoScan™ high resolution manometry catheters

SmartPill™ motility testing system

Emprint™ ablation system

Emprint™ SX ablation system

References

Medtronic

Gastrointestinal & hepatology

Service plans

At Medtronic, we value partnerships with healthcare organizations that are committed to advancing patient care. We offer clinical solutions that support your efforts. We also offer service plans that protect your investment in our products.

Committed to putting patients first

Our service plans make equipment maintenance convenient and cost-effective. Simply call us if you run into an issue. We'll verify your coverage and resolve the matter. There is no need for purchase requests or paperwork, so you can focus on what matters most – providing the best possible care to your patients. As an added benefit, take advantage of our service plans by protecting multiple products under one contract.



 For more information contact Medtronic: [800.448.3644](tel:800.448.3644)
or email: rs.gisinsidesales@medtronic.com

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Service plan coverage

- Software enhancements
- Hardware & accessories
- Priority device replacement or service loaner
- Remote technical support
- Accidental damage
- Manufacturing defects

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Barrx™ radio-frequency ablation system



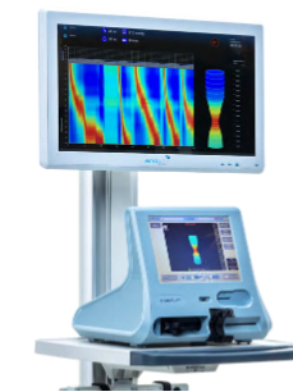
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Barrx™ radiofrequency ablation system

The Barrx™ radiofrequency ablation system is designed to remove Barrett’s esophagus mucosa using controlled RF technology¹.

Our service plan features complete coverage of the Barrx™ flex RFA energy generator and accessories. This includes the Barrx™ flex RFA footswitch and output cable.

If you need a service loaner, we’ll ship a Barrx™ flex RFA energy generator within 48 hours. This helps ensure you can continue to care for your patients with no downtime.

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Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Barrx™ flex RFA energy generator		✓
Accessories – Barrx™ flex RFA footswitch and Barrx™ flex RFA output cable		✓
Priority device replacement or service loaner		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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PillCam™ capsule endoscopy system

The PillCam™ capsule endoscopy platform includes innovative technology that provides clear images of the small bowel.

Our Pillcam™ service plan provides complimentary desktop software enhancements during the term.

If a PillCam™ data recorder 3 is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge.

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Coverage	Standard warranty	Service plan
Desktop software enhancements		✓
Hardware – PillCam™ data recorder 3 and battery replacement		✓
Accessories – cradle		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Bravo™ calibration free testing system

The Bravo™ calibration-free reflux testing system aids in the evaluation of acid reflux. It is a capsule-based, pH monitoring solution that tests for frequency, duration, and associated symptoms.

Our Bravo™ service plan provides complimentary desktop and interpretation software enhancements during the term.

If a Bravo™ reflux recorder is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge.

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Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Bravo™ reflux recorder and battery replacement		✓
Accessories – vacuum pump, charger, USB cable		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Digitrapper™ pH-Z testing system

The Digitrapper™ pH-Z testing system utilizes pH and impedance testing to enable the physician to identify reflux events and determine the cause of reflux symptoms.

Our Digitrapper™ service plan provides complimentary desktop and interpretation software enhancements during the term.

If a Digitrapper™ reflux recorder is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge. Coverage is also extended to include the calibration stand.

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rs.gisinsidesales@medtronic.com



Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Digitrapper™ reflux recorder and battery replacement		✓
Accessories – calibration stand		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Endoflip™ impedance planimetry system

The Endoflip™ impedance planimetry system measures pressure and dimensions in the esophagus, pylorus and anal sphincters to evaluate symptoms consistent with motility disorders.

Our service plan includes coverage for any accidental damage.

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Coverage	Standard warranty	Service plan
Hardware – EF100 system, topography display terminal		✓
Accessories – Adaptor cables		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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ManoScan™ high resolution manometry system

The ManoScan™ high resolution manometry (HRM) system enables evaluation of the motor function of the esophagus, and helps assess pressure activity in the rectum and anal sphincter.⁵

This service plan features remote product support, software enhancements, and additional training. The number of additional trainings are determined by the opted plan. The two-year plan includes one additional training and the three-year plan includes three additional trainings.

HRM catheters are not included in this service plan offering. Please see ManoScan™ high resolution catheter section for more information.

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Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – ManoScan™ HRM module		✓
Accessories – adapter cables		✓
Priority device replacement		✓
Additional training		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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ManoScan™ high resolution catheters

The ManoScan™ high resolution (HRM) catheters incorporate the latest technology to capture circumferential pressure activity in the GI tract.⁵

The extended warranty includes extended coverage, priority refurbished catheter replacement, and reduced repair costs due to accidental damage.

Warranty is determined by the number of uses or the time of coverage from the date of purchase, whichever occurs first. Customers may purchase the extended warranty up to six months past the purchase date.

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Coverage	Standard warranty	Extended warranty
Number of uses from the date of purchase	100 uses	250 total uses
Time of coverage from the date of purchase	1 year	2 years total
Refurbished replacement – HRM catheters	5-7 business days	24-48 hours
Reduced repair costs due to accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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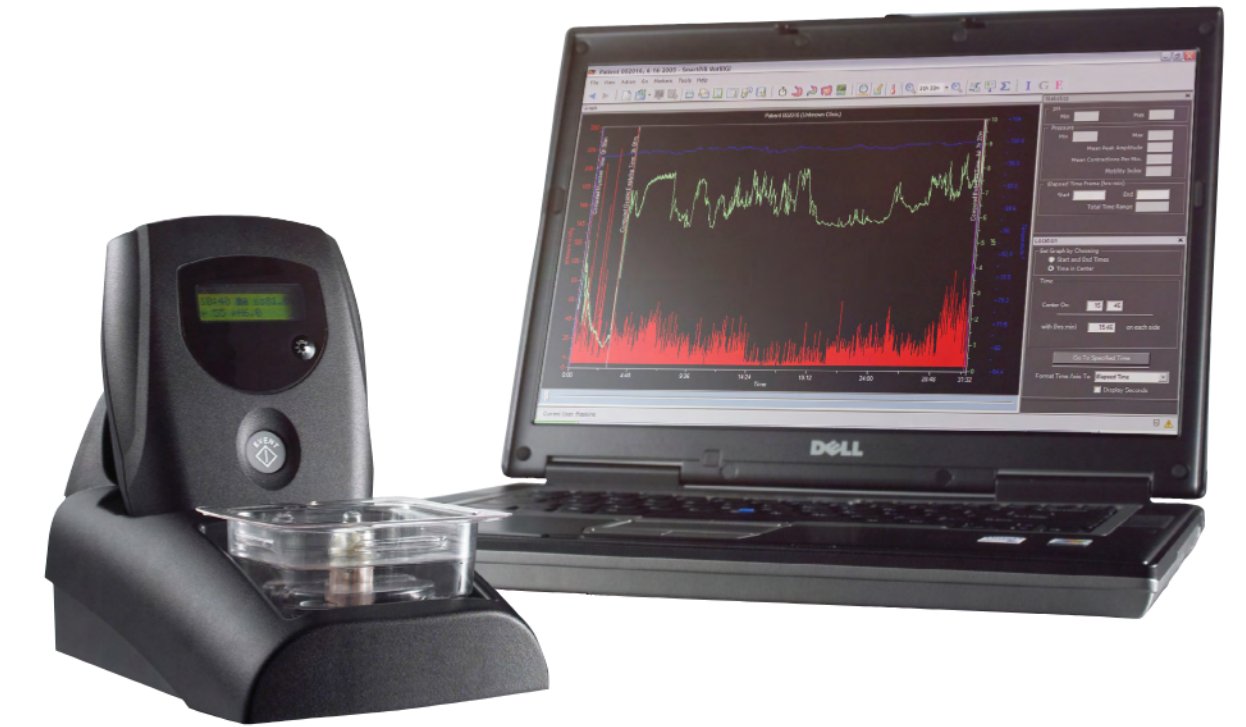
SmartPill™ motility testing system

The SmartPill™ motility testing system helps to evaluate transit data from the entire GI tract. The sensor-based capsule allows for GI functional assessment with a single test and provides valuable diagnostic information.

The SmartPill™ service plan provides complimentary desktop and interpretation software enhancements during the term.

If a SmartPill™ motility recorder is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge.

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Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – SmartPill™ motility recorder, battery replacements		✓
Accessories – motility recorder cradle		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Emprint™ ablation system

The Emprint™ ablation system with Thermosphere™ technology allows physicians to create predictable, spherical ablation zones across tissue types.⁷

Our service plans offer coverage for your hardware and accessory products, performance upgrades, and annual preventative maintenance.

Hardware upgrades and capability upgrades that require new hardware or software are not covered under the service plans.

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Coverage	Standard warranty	Service plan
Performance upgrades		✓
Yearly preventative maintenance		✓
Hardware – field generator		✓
Accessories – peristaltic pump, footswitch		✓
Service loaner		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Emprint™ SX ablation system

The Emprint™ SX ablation platform with available surgical navigation application is the first integrated ablation platform with real-time 3-D ultrasound navigation.

The services plans for the Emprint™ SX ablation platform include coverage for your hardware and accessory investments. Additionally, you'll receive annual preventative maintenance, performance upgrades, and software upgrades.

Hardware upgrades and capability upgrades that require new hardware or software are not covered under the service plans.

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Coverage	Standard warranty	Service plan
Software and performance upgrades		✓
Yearly preventative maintenance		✓
Hardware – Emprint™ SX tower, field generator		✓
Accessories – peristaltic pump, footswitch		✓
On site service and repair		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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1. Barrx™ flex RFA energy generator User Manual (DOC PT00002484 717-0072-01 December 2016)
2. PillCam™ recorder User Manual (DOC-2044-02 March 2013)
3. Bravo™ reflux recorder User Manual (DOC-2033-01 July 2014)
4. Digitrapper™ reflux recorder User Manual (DOC US110060-02 2010)
5. ManoScan™ high resolution manometry system User Manual (DOC-1963-03 July 2014)
6. SmartPill™ motility testing system User Manual (DOC-111482-01 March 2013)
7. Based on internal porcine test report #R0043973, In vivo Performance Testing of the Emprint™ Microwave Ablation System in a Porcine Model. November 2013.

For more information email:
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Caution: Federal law restricts this device to sale by or on the order of a licensed healthcare practitioner. Rx only.

Risk Information: Similar to most procedures, the products featured here have inherent procedure risks associated.

Please refer to the individual product user manuals for detailed information.

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