

Medtronic CareLink® Service for Pacemakers Q and A

*Today, more than
100,000 patients
send cardiac device
information to their
clinics using the
CareLink Service*

Congratulations! Your clinic has enrolled you in Medtronic CareLink® Service for Pacemakers, the newest form of remote monitoring and follow-up for pacemakers. If in the past you used transtelephonic monitoring (TTM) to check the status of your pacemaker, you will now be using the CareLink™ Monitor.

The questions and answers below will help you better understand the differences between the CareLink Monitor and traditional telephone monitoring.

Why did my doctor change the way we monitor my pacemaker?

Your clinic joined the CareLink Network for Pacemakers because this service offers a way for the clinic to gather all the information it needs to provide optimal care for you.

The CareLink Monitor you receive will enable you to “connect” your implanted device to your clinic via a standard phone line, allowing your doctor to conduct a routine follow-up check or review a special situation no matter where you are – home or away.^{1,2}



What information can my doctor see that he or she couldn't see using transtelephonic monitoring (TTM)?

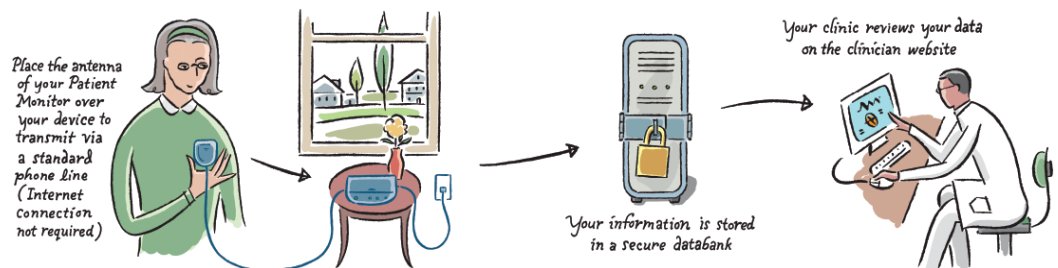
Transtelephonic monitoring sends an electrocardiogram (ECG) of your heart over the phone lines. While that system lets the clinic know the basics on how your heart and device are working, it doesn't provide all the information your doctor may really need.

By contrast, the CareLink Monitor gathers and sends the same device information that is collected during an in-office visit when your clinician uses a programmer to check your device.

*Enjoy the
freedom to*

LIVE | LIFE

Medtronic CareLink Service



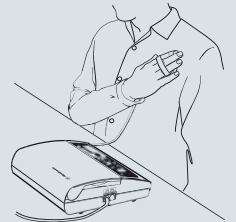
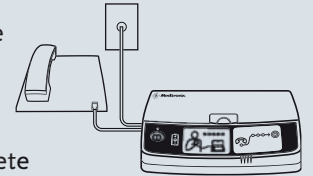
Over →

How does the CareLink Monitor work?

Instead of using the TTM equipment, you will receive a CareLink Monitor to send your device information over the phone. The monitor comes complete with clear instructions and a video on its setup and operation.

With the CareLink Monitor there is:

- **Easy setup and operation** – Simply plug one end of the phone cord into the wall jack and one end into your monitor, then push the “on” button and you’re ready to do your device check. Typically, patients can complete their CareLink checks in about 2-3 minutes.¹
- **No more placing the phone receiver on the TTM unit** – With the CareLink Monitor, you plug your telephone line directly into the monitor. (You may then plug your phone into the monitor so you can leave the monitor set up and use your phone.)
- **No need to set a specific date and time to transmit your pacemaker information** – While each pacemaker clinic runs its follow-up operations differently, most clinics will pick a day and let you transmit your data at any time during that day. Remember, you should only send pacemaker transmissions when your clinic tells you to.
- **No need for wrist electrodes or magnets** – The CareLink Monitor uses a small round “antenna” to gather device information. It’s similar to the antenna that is attached to the programmer used in your doctor’s office; wrist electrodes are not needed. Plus, the monitor lets you know when the antenna is in the correct position over your device.



How will I know my pacemaker information made it to my doctor?

The CareLink Service uses a very stable and reliable Internet network. Your clinic will contact you if it does not receive your transmission when expected.

Whom should I contact if I need more information?

Contact your clinic directly or call Medtronic Patient Services at 1 (800) 551-5544, Monday – Friday, 7 am to 6 pm, Central Time.

References

- ¹ Schoenfeld MH, Compton SJ, Mead RH, et al. Remote monitoring of implantable cardioverter defibrillators: a prospective analysis. *PACE*. June 2004;27(6 Pt 1):757-763.
² The Medtronic CareLink Network is currently available in the continental United States, Alaska, and Hawaii.

Additional Device Information

The Medtronic CareLink[®] Monitor is a prescription device indicated for use in the transfer of patient data from some Medtronic implantable cardiac devices based on physician instructions and as described in the product manual. This product is not a substitute for appropriate medical attention in the event of an emergency and should only be used as directed by a physician. CareLink[™] Service is currently available in the continental United States, Alaska, and Hawaii.

The CareLink Service is prescribed by your physician. This service is not for everyone. Please talk to your doctor to see if it is right for you. Your physician should discuss all potential benefits and risks with you. Although many patients benefit from the use of this service, results may vary. For further information, please call the Medtronic toll-free number at 1 (800) 551-5544 (7:00 a.m. to 6:00 p.m., Monday-Friday, Central Time) or see the Medtronic website at www.medtronic.com.

Caution: Federal law (USA) restricts this device to sale by or on the order of a physician.

World Headquarters
 Medtronic, Inc.
 710 Medtronic Parkway
 Minneapolis, MN 55432-5604
 USA
 Tel: (763) 514-4000
 Fax: (763) 514-4879
www.medtronic.com

Medtronic USA, Inc.
 Toll-free: 1 (800) 328-2518
 (24-hour technical support for
 physicians and medical professionals)

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