

FREQUENTLY ASKED QUESTIONS (FAQs)

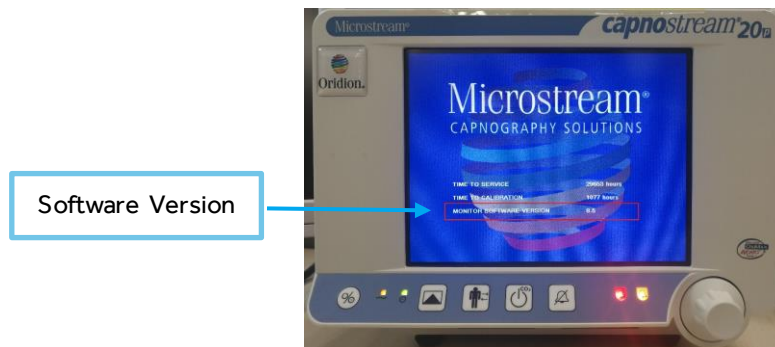
Medtronic

Capnostream™ 20 and Capnostream™ 20p Bedside Patient Monitors 2018 Software Version 8.6/9.3 Update Frequently Asked Questions and Answers

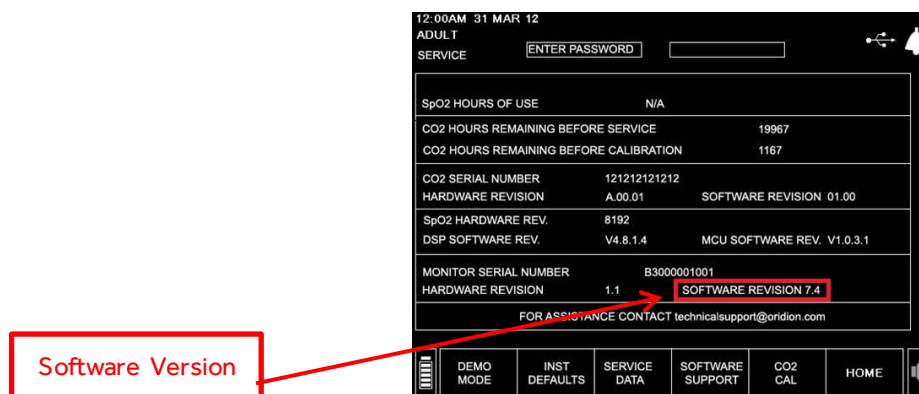
1. How do I determine the current software version of my Capnostream™ 20 and Capnostream™ 20p bedside patient monitors?

There are two methods to determine the current software version of your Capnostream™ 20 and Capnostream™ 20p bedside patient monitors:

- i. By boot screen: Turn on your monitor and the current software version of your monitor is on the boot screen



- ii. By service screen: To access the Service screen, select **SYSTEM** from the Menu bar at the bottom of the Home screen, and then select **SERVICE**. The main service screen is shown below.



2. How do I proactively upgrade my Capnostream™ 20 and Capnostream™ 20p bedside patient monitors with the software version 8.6/9.3?

To upgrade your Capnostream™ 20 and Capnostream™ 20p bedside patient monitors with software version 8.6 or 9.3, go to the web page <http://www.medtronic.com/covidien/en-us/support/patient-monitoring-equipment-software-upgrades.html>. From this web page, download software version 8.6 or 9.3 to a Flash Memory Drive and follow the instructions on the web page to install software version 8.6 or 9.3 on your Capnostream™ 20 and Capnostream™ 20p bedside patient monitors.

3. How are the monitors being “fixed” by this software update so they do not have this issue?

The new SW versions will change the memory savings of all user-defined default settings, except the date/time, to a different component (NOR) which will not be impacted by depletion of coin cell battery inside the non-volatile random-access memory (NVRAM) component.