



ResponseCareSM Services

Neurosurgery Navigation Service and Support Agreement (SSA)



**“The service provided
has been top notch.”**
— Neuro OR staff

Get the most from your Medtronic StealthStation® navigation systems

Medtronic's expert team of clinical specialists, field service engineers and technical support personnel ensure your Medtronic navigation systems continue to deliver optimal performance.

- Keeping your procedures on time with rapid, on-site services
- Keeping your systems current with the latest versions of software updates
- Keeping your staff trained to get the most from their Medtronic software applications through on-site support and StealthStation® University courses

Services Elements	Services Benefits
Comprehensive coverage	Responsive, high-priority on-site services. All parts, labor and travel are included.
Annual planned maintenance	Maintain your system to original factory specifications. Improve overall system performance and uptime. Scheduled at your convenience.
Surgical support	Up to six support visits per year by clinical specialists who provide support and training to surgeons and staff.
Education	Extensive product training at StealthStation® University in Colorado. Five day, hands-on classes. CEU Contact Hours provided. Access to eLearning.
Software	Updates to your software are provided for covered products.
Remote diagnostics	O-arm remote troubleshooting of your system before a service technician arrives on-site for faster problem resolution.
Technical phone support	Available 24/7/365.

Ready to maximize your Medtronic StealthStation® navigation investment?

For a Service and Support Agreement quotation, contact your local Medtronic Navigation Area Sales Manager.

Medtronic Neurosurgery Surgical Technologies

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