



MEDTRONIC CORPORATE CITIZENSHIP OUR MISSION. OUR LEGACY. OUR CALLING.

Written in 1960, the Medtronic Mission dictates that our first and foremost priority is to contribute to human welfare. The final tenet of our Mission specifically calls us to “maintain good citizenship as a company.”

Over a half-century later, global corporate citizenship remains integral to everything we do, every day, guiding and inspiring our employees around the world.

It’s a commitment that was novel for the time, and vital for our future.

An Ethical Framework, Guided by our Mission

At Medtronic, being a good corporate citizen is embedded in our business, activated by our employees, and multiplied by our partners.

EMBEDDED IN OUR BUSINESS



A worthy, sustainable growth strategy: apply the power of medical technology to deliver healthcare that is affordable, improves clinical outcomes, and expands access to those in need

ACTIVATED BY OUR EMPLOYEES



Our 86,000+ employees in 150 countries are extensions of our Mission, bringing our citizenship commitment to patients, clinicians, and communities globally

MULTIPLIED BY OUR PARTNERS



Collaboration with partners around the world multiplies our efforts and improves lives — especially for underserved populations

“Our Mission provides an ethical framework and inspiration for Medtronic employees around the world. It calls upon us to be a leader and partner in finding ways to better serve our customers and communities. When we adhere to this shared sense of purpose, we cannot go wrong.”

— **OMAR ISHRAK**
CHAIRMAN & CEO

www.medtronic.com/citizenship

Medtronic
Further. Together

Medtronic Citizenship in Action — Fiscal Year 2018 Highlights

Our Citizenship framework helps guide our efforts related to the economic, social, and environmental areas where we can make the greatest contributions.

ADDING VALUE TO SOCIETY

- Global healthcare access
- Corporate philanthropy
- Disaster relief

As global citizens, we leverage the full size and reach of our company to contribute to communities around the world.

71M lives improved through our products and services
\$100M donated for philanthropic efforts
\$139M invested in training for medical professionals
\$5.6M contributed to disaster relief efforts
58,000 employee volunteer hours donated across **52** countries

PROMOTING ENVIRONMENTAL STEWARDSHIP

- Global operations
- Product stewardship

Making the world a healthier place means addressing our environmental impact holistically — from innovating operations to minimize our footprint to product design, manufacturing, and disposal. Since FY13, we have achieved a:

18% decrease in energy use
33% decrease in greenhouse gas emissions
39% decrease in non-regulated waste
16% decrease in water use

SUPPORTING A GLOBAL WORKFORCE

- Inclusion & diversity
- Employee development and wellness

Working together is our model for success, and no partner is more important to Medtronic than our employees. We work hard to fulfill the fifth tenet of our Mission — to recognize the personal worth of all employees.

54% of new hires and **37%** of management positions globally are women
21% of U.S. management positions are held by ethnically diverse talent
\$78.5M invested in employee training and development
57,000+ global employees took part in our wellness program

WORKING RESPONSIBLY

- Governance, ethics, & integrity
- Sustainability priorities & strategies
- Product quality
- Ethical supply management

Through a global network of partners, our products, therapies, and services improve the health of millions of patients around the world. We understand that as our impact grows, so does our responsibility.

\$1.8B spent with small and diverse companies
95% of global employees completed annual quality training certification
15,500+ marketing and sales employees trained on ethical promotion
96% of distributors received our Distributor Code of Conduct training

See our FY18 [Medtronic Citizenship 2018 Integrated Performance Report](#).

Medtronic

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