UPDATE TO MEDICAL DEVICE CORRECTION
CFx Longevity Estimator Software Error

CARELINK NETWORK UPDATE RELEASED FOR SUBSET OF AFFECTED DEVICES

<table>
<thead>
<tr>
<th>Affected Programmers &amp; Remote Monitoring Software Apps</th>
<th>Affected Devices</th>
</tr>
</thead>
<tbody>
<tr>
<td>2090 CareLink™ Programmer</td>
<td>Subset of the following devices:</td>
</tr>
<tr>
<td>29901 Encore™ Programmer</td>
<td>Claria MRI™/Amplia MRI™/Compia MRI™/Viva™/Brava™ CRT-Ds</td>
</tr>
<tr>
<td>CareLink Network Application Software 2491</td>
<td>Visia AFT™/Visia AF MRI™/Evera™/Evera MRI™/Primo MRI™/Mirro MRI™ ICDs</td>
</tr>
<tr>
<td>CareLink SmartSync™ Device Manager</td>
<td>Azure™/Astra™ IPGs</td>
</tr>
<tr>
<td>MyCareLink Heart™ Mobile Application</td>
<td>Percepta™/Serena™/Solara™ CRT-Ps</td>
</tr>
<tr>
<td></td>
<td>Micra™ VR TPS</td>
</tr>
</tbody>
</table>

September 2020

Dear Healthcare Professional and Risk Manager:

This letter is to inform you of a CareLink™ Network update (version CLN18) that was recently released and includes an update to address the CFx longevity estimator display error described in an October 2019 customer communication. The original communication described the potential for Medtronic programmers and CareLink monitoring systems to display an inaccurate longevity estimate for a well-defined subset of approximately 53,100 implanted cardiac devices worldwide.

The first phase of CareLink Network updates occurred in June 2020 and corrected the longevity estimation display error for the following device models. Prior communications related to this advisory are posted on the CRHF Product Performance eSource http://productperformance.medtronic.com under Customer Communications.

- Azure™/Astra™ pacemakers
- Percepta™/Serena™/Solara™ CRT-Ps
- Visia AFT™/Visia AF MRI™ ICDs
- Amplia MRI™/Claria MRI™/Compia MRI™ CRT-Ds

UPDATE: As of September 2020, the second phase of CareLink™ Network updates have been deployed worldwide, and accurate longevity estimates are now being displayed through CareLink for the following device models:

- Viva™/Brava™ CRT-D
- Evera™/Evera MRI™/Primo MRI™/Mirro MRI™ ICDs
- Micra™ VR TPS

Medtronic records indicate you are following one or more patients with an affected device, as noted in the enclosed Physician/Patient Detail Report.

Model 2090 and Encore Programmer software updates to correct the longevity estimation display error for the Phase 2 devices listed above are currently under submission with worldwide regulatory bodies. Once these programmer software updates are approved, Medtronic employees will update Model 2090 and Encore programmers in your accounts. These programmer updates will then conclude all activities associated with the October 2019 advisory. Devices included in this second phase of updates are not currently supported by Medtronic SmartSync™ Device Manager.

Important Note: Until all programmers are updated, a difference in displayed longevity estimates between programmers and the CareLink Network may be observed. If you have questions regarding the accuracy of any longevity estimate, please contact Medtronic Technical Services.

Sincerely,

Kirk Hauge
Vice President, Quality
Medtronic Cardiac Rhythm and Heart Failure