Surgical Allografts
Vision
Extraordinary people saving and enhancing lives.

Mission
Community Tissue Services™ (CTS) is a quality, ethical provider of services to donor families, medical communities, recipients, and community partners through recovery, processing, and distribution of tissue grafts. CTS strives to be on the forefront of new graft development and biotechnology to better serve recipients and medical professionals.

At Community Tissue Services™, our Commitment to Technology and Safety is at the heart of all that we do; it is the essence of who we are...CTS.

Introduction
CTS was founded in Dayton, Ohio in 1986 to fulfill the needs of the local community for tissue allografts. Today, CTS has grown into a national network with locations throughout the United States. CTS distributes over 100,000 allografts annually making it one of the largest tissue banks in the country.

CTS is a full-service tissue bank that performs recoveries, processing, and distribution of tissue allografts. The tremendous growth in our network makes it possible for CTS to provide tissue allografts throughout the United States and to many international customers.

CTS is the largest nonprofit provider of skin grafts to surgeons for severe burn patients.
Dedication and Service

CTS is strongly committed to providing quality tissue for transplantation. Patient safety and physician satisfaction are our priorities.

Recoveries are performed using aseptic technique. Each donor is thoroughly evaluated using medical/social history questions, medical records, blood tests, culture results, physical examination, and autopsy reports when performed. Specific lab tests are performed for syphilis, hepatitis B and C, HIV, and other viruses. Infectious disease markers are performed by CLIA approved laboratories. All donor chart information is evaluated by individuals trained in tissue banking and the Medical Director of CTS prior to the processing of the tissue.

Quality Assurance

Aseptic processing is accomplished in our state-of-the-art Class 100 clean rooms. Our processing area includes eight processing rooms, central sterile supply area, freeze-drying room, and labeling area. Processing personnel are encouraged to become Certified Tissue Bank Specialists, a certification offered by the American Association of Tissue Banks (AATB).

Prior to distribution, all allografts are thoroughly inspected for package integrity, quality, and proper labeling.

Accreditation

The CTS Quality Assurance department is responsible for monitoring the activities of the tissue program to ensure that all standard operating procedures comply with applicable regulatory guidelines as outlined by the Food and Drug Administration, the AATB, and applicable state licensing.

The AATB sets the standards for donor screening, testing, recovery, processing, and distribution of tissue. All CTS branch locations are accredited by the AATB and are ISO 9001:2000 registered.
Customer Service

CTS has trained personnel available to assist in helping you with your allograft needs. Tissue Centers are open during standard business hours and are on call in case of emergencies. CTS can ship overnight to almost all locations in the United States. Tissue allografts are inspected for quality, package integrity, and proper labeling before distribution. The CTS computer software system is designed specifically for tissue banks so it allows each graft to be traced from the donor to transplantation. The system also ensures that CTS maintains compliance with regulations/standards related to traceability.

Additional Services

Patient Brochure – CTS offers a complimentary information source to help answer your patients’ questions concerning the safety of tissue transplants.

Special Orders – We make every effort to accommodate any special sizing or processing request, including specific shipping needs.

Customer Services – You can contact us 24/7 at one of our toll-free numbers.

Return Policy

Freeze-dried tissue may be returned within 14 days of order, provided the integrity of tissue and packaging has not been compromised. Frozen tissue may not be returned unless special arrangements are made in advance.

Tissue Center Locations

Dayton, Ohio
1-800-684-7783

Fresno, California
1-800-201-8477

Indianapolis, Indiana
1-800-984-7783

Toledo, Ohio
1-866-684-7783

Portland, Oregon
1-800-545-8668

Philadelphia, Pennsylvania
1-800-456-5445

Memphis, Tennessee
1-888-683-6566

Fort Worth, Texas
1-800-905-2556

For Dental Allografts

Dental Allografts
1-800-684-7783

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Community Tissue Services™
Commitment to Technology and Safety
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