

APP UPDATE USING HUB


Medtronic

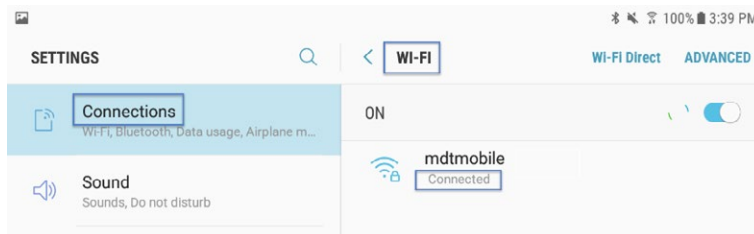
Medtronic controlled applications can be updated using the Hub app. Airwatch has been rebranded to be called Hub. If you have further questions not answered below, please contact 1-800-707-0933, and select option for Samsung Device Support.



The following instructions will guide you through updating the Hub app as well as any available app updates:

1. Connect the tablet to Wi-Fi

- Navigate to  Settings
- Tap Connections > Wi-Fi > and select the desired SSID
- Verify it says "Connected"



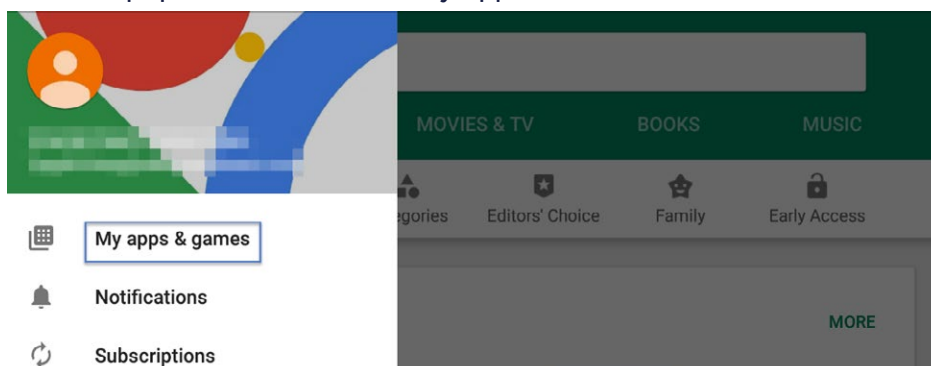
- Press the home button to return to the home screen

2. Navigate to the Google Play Store app

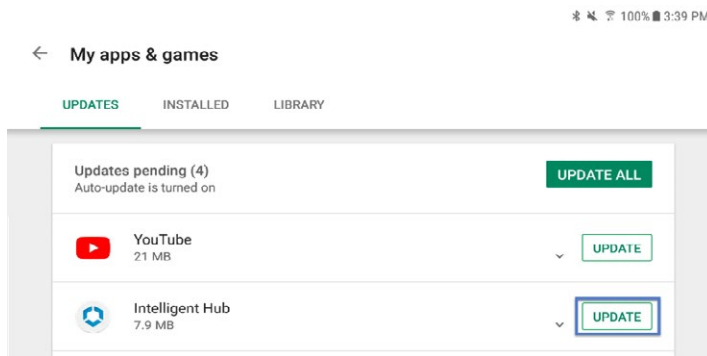
- Tap the menu icon next to the search bar



- From the pop-out menu, select "My Apps & Games"



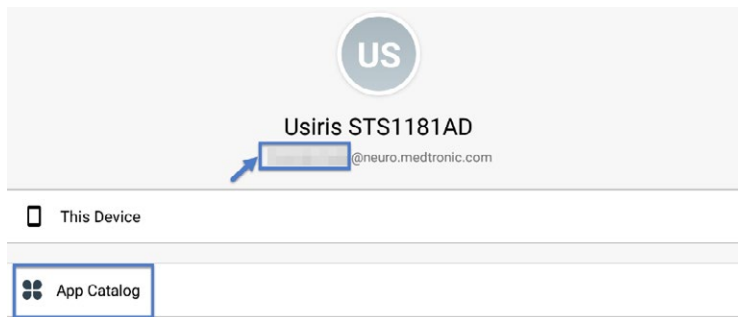
- c. Available updates will display. Update the “Intelligent Hub” app. This is the only necessary update and other apps can be updated later



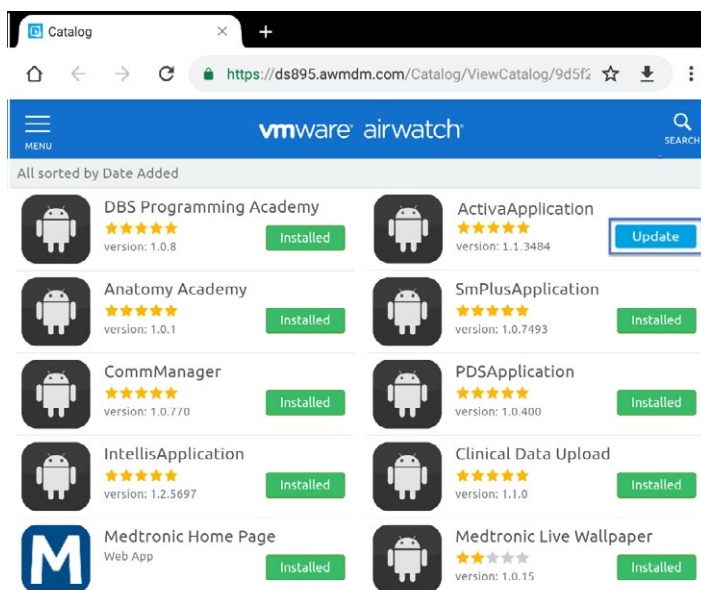
- d. Press the Home button to return to the home screen

3. Navigate to the Hub app

- a. The one-time welcome screen will display
- b. Notice that the tablet's unique ID is in a different spot than it was in Agent
- c. Open “App Catalog”



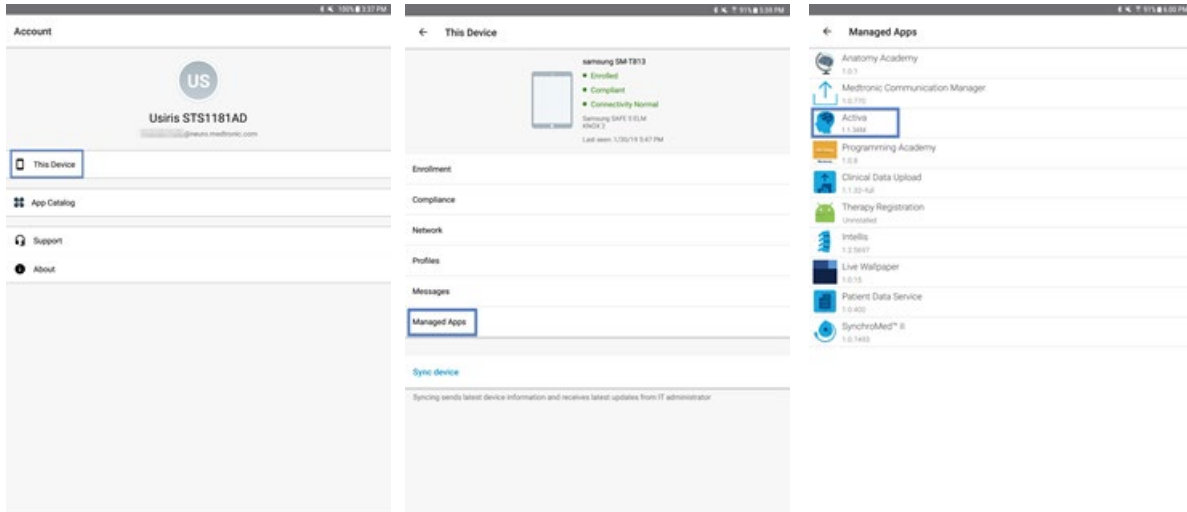
4. Request any available updates



5. App version can be verified in two locations:

HUB

- Navigate to Hub and select "This Device"
- Select "Managed Apps"
- The version number will be displayed below the application name



ABOUT SCREEN

- Open the therapy application
- Tap the settings icon in the upper right and select "About"
- The version number will be displayed under "Clinician App"

