MEDTRONIC CARE MANAGEMENT SERVICES

Patient-Centered Care at Home
Medtronic Care Management Services (formerly Cardiocom®) is committed to providing value-based healthcare at home: high-quality, integrated and collaborative patient care designed to help reduce the total cost of care to the healthcare system.

Through a combination of remote patient management platforms, proprietary software, patient engagement, and care coordination, Medtronic Care Management Services serves as an extension of patient care teams – providing clinicians the important insights needed to evaluate symptoms and identify patients at risk for acute events.

These solutions are built to help hospitals, payers, home care agencies, and others improve patient outcomes and decrease the total cost of care.

**Manage a Wider Variety of Patients**

Across disease states and acuity levels, Medtronic Care Management Services partners to manage entire patient populations—engaging patients in their own care management.

Key components of our patient-centered programs include:

**REMOTE PATIENT MONITORING**

The Right Platform for the Right Care

High-tech platforms collect patient biometrics and symptoms data and trigger configurable alerts. Innovative, proprietary software presents data analytics to assist nurses in risk stratification and seamlessly integrates with a broad list of electronic medical records (EMRs).

**CLINICAL OUTREACH**

Experienced Patient Support

Experienced nurses, with Integrated Care Management Certification (ICM), serve as an extension of patient care teams—amplifying efforts to manage increasingly complex patient populations. Medtronic Care Management Services offers different levels of monitoring and outreach to meet each patient’s needs—keeping them more informed and engaged in their own health.

**CARE COORDINATION**

Meaningful Data Analytics and Reporting

Our nurses assess the notable changes in a patient’s health status and deliver actionable insights to coordinate care for high-risk patients—enabling health care providers to focus resources on those who need it most.
Medtronic Care Management Services has served more than 95,000 patients and recorded more than four million telehealth patient months. As a trusted provider to hospitals, clinics, home health agencies and payers, we are committed to delivering clinical and economic benefits to the health care system.

**HEALTH SYSTEMS AND HOSPITALS**

We partner with health systems to extend and manage care beyond the walls of the hospital. Our programs are designed to:

- Create competitive differentiation
- Address readmission and CMS penalty challenges
- Improve patient engagement
- Optimize operational efficiency

**HOME HEALTH AGENCIES**

Our services help enhance home care by providing greater visibility between patients’ health visits. Our programs are designed to:

- Better match care with patient needs
- Manage costs
- Identify suitable patients from hospital and payer partners

**HEALTH PLANS**

We work with health plans to supplement existing care management capabilities. Our programs are designed to:

- Proactively engage with at-risk members
- Avoid unnecessary healthcare utilization
- Achieve metrics of quality measures such as STAR ratings
Medtronic Care Management Services is committed to accelerating the development of meaningful innovations for patients with chronic diseases and other conditions — innovations that improve outcomes, reduce costs, and improve patient engagement and quality of life. Learn more at Medtronic.com.

Medtronic Care Management Services: 888-243-8881

Disclosure: Medtronic Care Management Services are not intended as a substitute for, or alternative to, the medical care provided by a physician. Medical guidance and treatment decisions should always be determined by treating physicians or other properly licensed health care professionals. Service availability and performance may be impacted by patient user error and connectivity, access and service hour limitations.

Brief Statement: Commander Flex, LinkView, Teleresponse and Netresponse and peripheral devices: These devices are for use by patients to collect and transmit general health information, physiological measurements, and other data between themselves and a caregiver. These devices make no diagnosis. Clinical judgment and experience are required to check and interpret the information transmitted. The Commander is not intended as a substitute for medical care. The blood pressure device is intended for use by adults only. Children should not use this device. There are no known Warnings or Precautions. See the device manual for detailed information regarding the indications for use, instructions, contraindications, warnings, precautions, and potential complications/adverse events.