Available for Apple® and Android™ devices

CONVENIENT. CONNECTED. INFORMED.

MyCareLink Heart™ Mobile App for Azure™, Percepta™, Serena™, and Solara™ Pacemakers
OVERVIEW

MyCareLink Heart™ Mobile App

**My Heart Device**
See your heart device’s battery life, implant date, a picture of your heart device, and its name and serial number — as well as your clinic’s contact information.

**My Vitals Tracking**
Log your weight and blood pressure here.*

**Physical Activity**
Shows your activity level using data from your heart device.

*Data input here stays on your phone; it does not get sent to your clinic. If you have a medical emergency, you should call 911.
**My Symptom Journal**
Log your symptoms here to share with your doctor at an in-office visit.*

**My Transmissions**
See when your future transmissions are scheduled and when past transmissions have been sent.

**Education**
Find answers to frequently asked questions about living with a heart device.
CONNECTED

Your mobile device uses Bluetooth® Low Energy to securely transfer heart device data to your clinic via the MyCareLink Heart mobile app.

Have questions about your heart device? Get answers in your app!

CONVENIENT

Use your smartphone or tablet instead of a bedside monitor. MyCareLink Heart automatically sends heart device information to your clinic on a scheduled basis or anytime your doctor requests device information from you.
HOW REMOTE MONITORING HELPS YOU

Remote monitoring allows you to stay connected to your doctor via the Medtronic CareLink™ network. Your mobile device sends information stored in your heart device to your clinic. For successful transmissions, Wi-Fi or cellular data access is required.

Remote monitoring is convenient and easy, allowing you to continue living your life feeling secure and connected.

Remote monitoring has been found to:

- Communicate abnormal heart rhythms and issues with heart devices faster
- Reduce hospitalizations and ER visits
- Increase quality of life
- Provide a sense of security and peace of mind

To stay connected to your clinic, be sure your mobile device and software are current with the latest updates.
Helpful notifications

Education

WHAT IS REMOTE MONITORING?

HOW DOES REMOTE MONITORING WORK?

DOES MY DEVICE AFFECT HOW ACTIVE I CAN BE?

DO I NEED TO DO ANYTHING SPECIAL WHEN I GO THROUGH AIRPORT SECURITY?

IS IT SAFE FOR ME TO USE HOUSEHOLD APPLIANCES?

WILL MAGNETS AFFECT MY DEVICE?

CAN MEDICAL PROCEDURES AFFECT MY DEVICE?

CAN I GET AN MRI WITH MY DEVICE?

WILL MY DEVICE NEED TO BE REPLACED?

HOW DO I CONTACT MEDITRONIC?
Your physical activity

Heart device and clinic information at your fingertips

All patient and clinical data are fictitious for demonstration purposes only.
APP DOWNLOAD

Follow these instructions to download the MyCareLink Heart mobile app.

Scan the QR code below or visit MCLHeart.com/download to get started.

Have an Apple® iPhone® or iPad®?
1. Open the camera on your iPhone.
2. Point the camera at the QR code above and, when prompted, visit the App Store®.
3. Tap the "Get" button to download.

Have an Android™ smartphone or tablet?
1. You may need to download a QR reader app.
Write Down Your Credentials

Apple App Store or Google Play™ Store:

Username: ____________________________  
Password: ____________________________

MCL Heart Account

Email: ________________________________  
Password: ____________________________
Visit MCLHeart.com to download a more detailed, step-by-step setup guide:

**APPLE SETUP GUIDE**

MyCareLink Heart™ Mobile app

Below is a list of everything you need to set up the MyCareLink Heart mobile app:

- Your smartphone or tablet. Please ensure that your mobile device is sufficiently charged. Medtronic recommends that it is at least 50% charged.
- Your App Store ID and password.
- A valid email address.
- Your heart device serial number. The serial number can be found on your Patient ID card.

Please visit MCLHeart.com for a list of compatible devices.

The requirements for your mobile device and OS version will change over time. You may need to update or replace your mobile device and OS to use the app to transfer data between your heart device and the Medtronic CareLink™ network.

**STEP 1**

From your mobile device, navigate to MCLHeart.com. Click on the Apple Store badge to download the application from the Apple App Store. Tap "Continue" to leave the Medtronic site.

**ANDROID SETUP GUIDE**

MyCareLink Heart™ Mobile App

Below is a list of everything you need to set up the MyCareLink Heart mobile app:

- Your smartphone or tablet. Please ensure that your mobile device is sufficiently charged. Medtronic recommends that it is at least 50% charged.
- Your Google Play account and password.
- A valid email address.
- Your heart device serial number. The serial number can be found on your Patient ID card.

Please visit MCLHeart.com for a list of compatible devices.

The requirements for your mobile device and OS version will change over time. You may need to update, or replace, your mobile device and OS to use the app to transfer data between your heart device and the Medtronic CareLink™ network.

**STEP 1**

From your mobile device, navigate to MCLHeart.com. Click on the Google Play badge to download the application from the Google Play Store. Tap "Continue" to leave the Medtronic site.

Need more help with setup?

Call Medtronic:
1-866-470-7709
7 a.m. to 7 p.m. CT
Monday–Friday
HOW TO STAY CONNECTED

✓ Ensure that Bluetooth is turned on.
✓ Stay connected to the internet via Wi-Fi or cellular data.
✓ Keep your smartphone or tablet near you for a minimum of three hours a day.
✓ Keep your phone on. If you turn your phone off, simply tap on the app icon to relaunch it.

Mobile device and operating system (OS) requirements to support the MyCareLink Heart mobile app will change over time to ensure reliable monitoring. You may need to update or replace your mobile device or OS to use the app to transfer data between your heart device and the Medtronic CareLink network.

Please visit MCLHeart.com for a list of compatible devices.
Can I use the MyCareLink Heart mobile app on multiple mobile devices?
Yes. Before using a second mobile device, you will need to have paired your first mobile device. You can then use your username and password to log in on your second mobile device. Caregivers can have the app on their phones, too!

Will my heart device interact with other Bluetooth devices? For example, will it interact with the Bluetooth in my car?
Your heart device has Bluetooth Low Energy, while cars typically use Bluetooth Classic. Cars will not attempt to establish a connection with your heart device and your heart device will not be able to detect Bluetooth Classic transmissions.

Will the MyCareLink Heart mobile app drain my phone battery?
If you normally have Bluetooth turned on, you should not experience any change in battery life of your mobile device. If you do not normally keep Bluetooth turned on, you may notice a decrease in the battery life of your mobile device while using the app between charges.
How much cellular data does the MyCareLink Heart mobile app use each month?
The app’s data consumption (8.7 MB/month) is equivalent to about one minute of web surfing per day.

If my mobile device is stolen, what will someone see in the MyCareLink Heart mobile app?
Just like other apps, if your mobile device has Wi-Fi or cellular connection, the data on the app will be available for a viewer to see. It is recommended that you protect your mobile device with a PIN code, fingerprint, or other security feature.
For further information, please call CareLink Patient Services:

1-866-470-7709
7:00 a.m. to 7:00 p.m. CT
Monday–Friday