

Medtronic

CareLink™ Connect app

Quick Reference Guide

Getting started

1 Get started

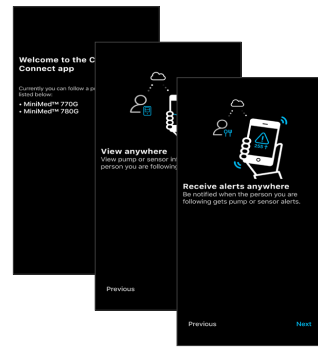
Make sure you are able to use the CareLink™ Connect app:

- MiniMed™ Mobile app (app for patient) is paired with compatible pump and in-use and **Sync to CareLink™** is on.
- Both apps need WiFi/mobile data connection for notifications to be received.

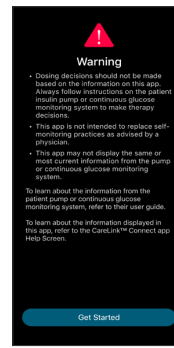


Download and install the CareLink™ Connect app from the Google Play™ store and the Apple App Store®

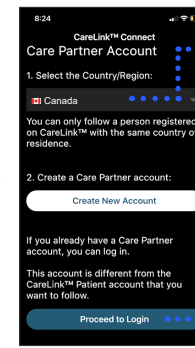
2 Begin setup



View information screens about the app.



Read warning to ensure you use the app as intended. Set screen lock if asked.



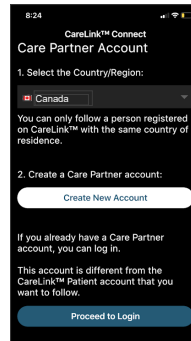
A **Care Partner account** is needed. *This is different than the Patient account you will follow.*

Choose the same country as the patient account you will follow. **Note:** You don't have to be in the same country to receive pump and CGM data. If you already created a Care Partner account on the CareLink™ website, tap **Proceed to Login**.

3 Create a Care Partner CareLink™ account

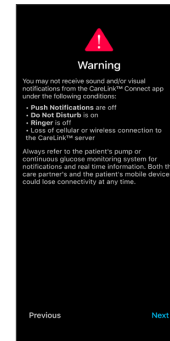


Tap **Sign Up** and follow the steps provided to create a Care Partner CareLink™ account. Tap **Continue** when completed.

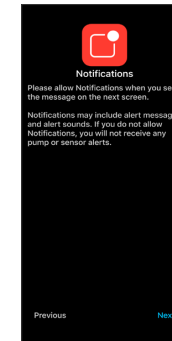


Proceed to Login to the account you just created.

4 Complete startup



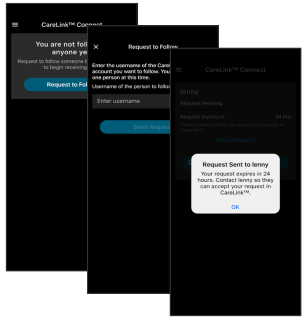
Read and **Agree** to the terms and conditions. Ensure phone settings are set appropriately.



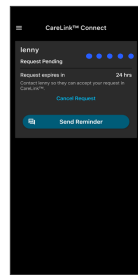
Note: Having **Do Not Disturb** on, or having phone on **Mute** or on **Vibrate** can prevent you from hearing notifications.

Continue to Step 5.

5 Request to follow



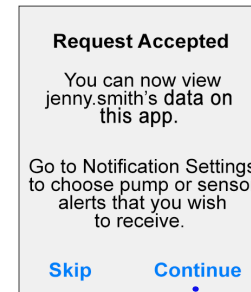
When the **Request to Follow** screen appears, enter the username of the CareLink™ patient account you wish to follow.



The request must be accepted within 24 hours. Have the patient use their MiniMed™ Mobile app:

1. Go to the menu, to **Sync to CareLink™** and to **Manage Care Partners**.
2. Accept the request.

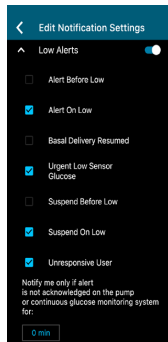
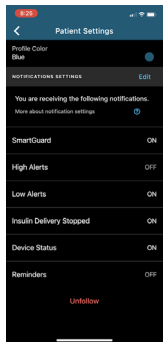
Tap **Send Reminder** to send a text or email to the person you requested to follow.



Note: If **Skip** is selected, you may not receive all desired notifications until **Notification Settings** setup is completed.


Once the request is accepted, **Continue** to notification setup.

6 Setup notifications

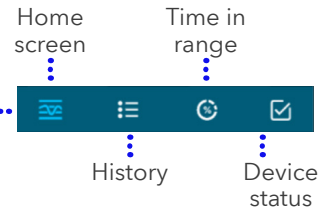
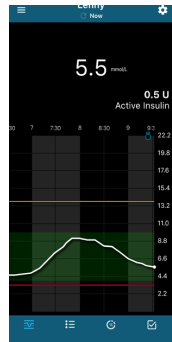


To choose notifications:

1. Select **Edit**.
2. Tap each alert category to display the specific alerts you wish to receive.
3. Tap **Save** when done.

Select  for important information.


Note: The alerts must also be turned on in the pump in order to receive a notification on the app.



Tap on the icons at the bottom of the screen to see more information.

You see data from the device of the person you are following.

Important:

- Allow at least 20 seconds for data to refresh when bringing the app to the foreground.
- Notifications will be received when app is in the background.
- The MiniMed™ Mobile and the CareLink™ Connect mobile devices both need WiFi/mobile data connection for notifications to be received.
- If you have questions, tap  and go to **Help**. You will find information on many topics there.