

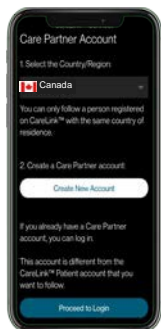
Getting started with the CareLink™ Connect app

Compatible phone? Check your device at www.medtronicdiabetes.ca/compatibility



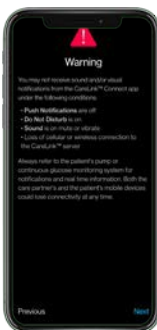
1. Open the app and follow the on-screen instructions. You may be warned that your device is untested but can still continue.

2. Log into your CareLink™ Personal care partner account. Sign up if you do not already have one. www.carelink.minimed.eu

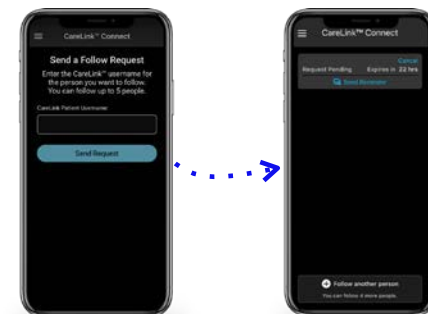


Note: Your country must be the same as the person you will be following.

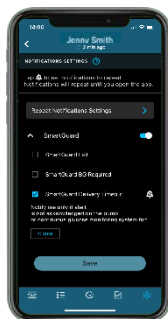
3. Read the Warning screen and accept by tapping **Next**.



4. Enter the CareLink™ Personal username of the person you wish to follow.*



5. Once accepted, you will be prompted to set up your **Notifications**. You will not receive any notifications** until these are set.



6. Tap **Follow another person** to add up to 5 MiniMed™ Mobile app users to your account.



Each link will require Notifications to be set up.

They must accept your connection request in their CareLink™ Personal account within 24hrs.

Tip: For an improved experience, automatic updates to mobile operating systems should be **deactivated** - if one becomes available, check your local website to see if it is supported before installing.

Representative patient profile, Google Play is trademark of Google LLC and App Store is a trademark of Apple Inc.

*See local website for supported devices - must be using and logged into the MiniMed Mobile app.

**Internet connection required for live data and notifications - Phone screens may look different depending on the pump system and mobile phone used.

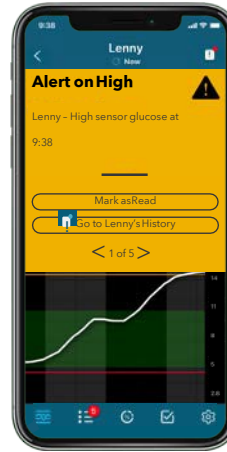
Linking to multiple care partners



CareLink™ Connect app users can follow **up to 5** people using the MiniMed™ mobile app. You can switch between live views and receive push notifications from them all, as set by you.



Notifications



Notifications are colour coordinated:


Alarms are red
Alerts are yellow
Reminders are grey
Messages are blue

Each care partner that you are following must have notifications set up individually.

Important Information:

- Notifications must be set in the [Settings](#) menu before any will be received.
- Having your phone on **Do Not Disturb**, **Mute** or **Vibrate** may cause you to miss notifications.
- Allow at least 20 seconds for data to refresh when bringing the app to the foreground.
- If you have questions, tap the [Menu](#) icon and go to help.

Repeat notifications:

- Some notifications can be set to repeat when received at certain times you specify if they have this symbol. 
- The notification sound can be personalised and will sound for 30 seconds and repeat every 60 seconds until the app is viewed.

