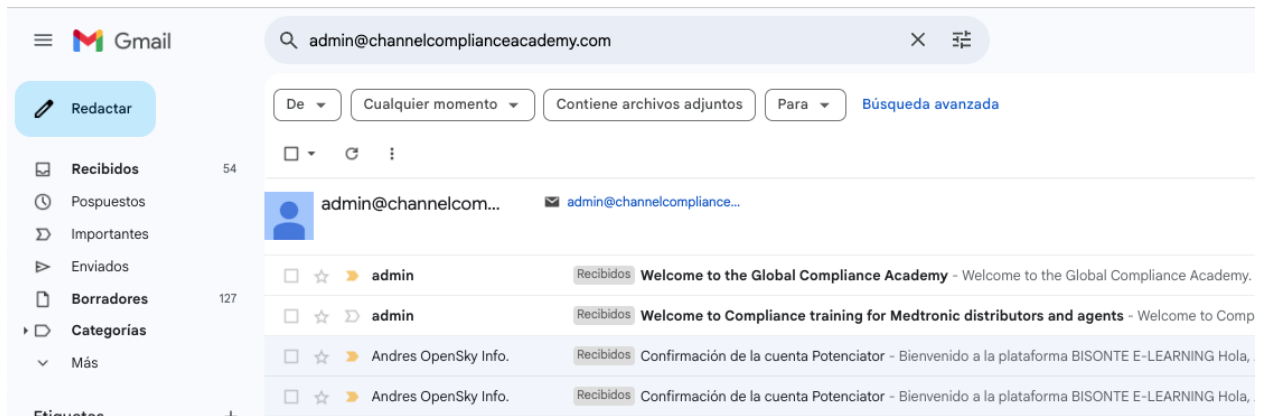


# GLOBAL COMPLIANCE MEDTRONIC ACADEMY TUTORIAL

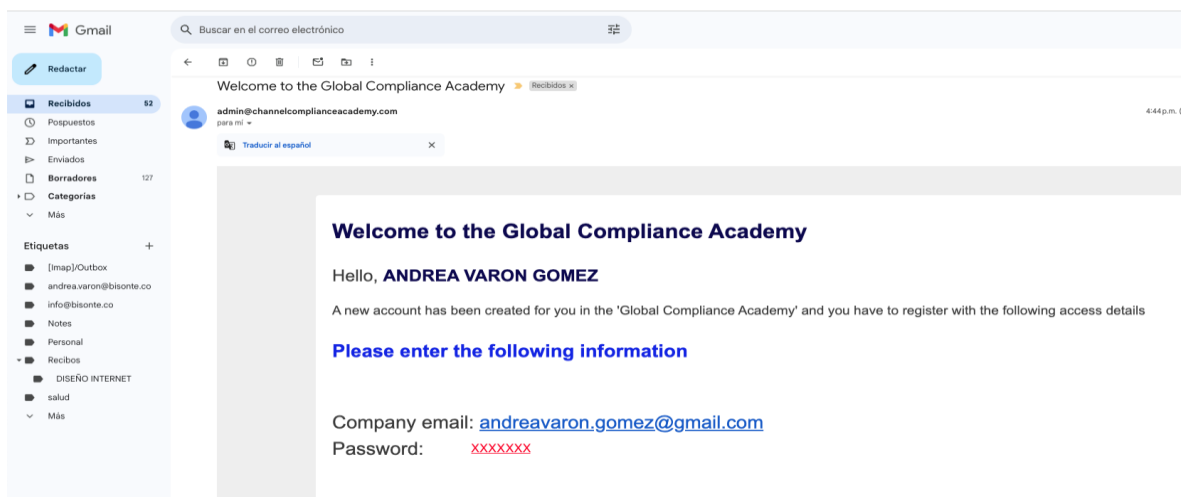
## ACCESS AND SUPPORT

1. The first time you access the platform, you will receive two e mails with the course access invitation from [admin@channelcomplianceacademy.com](mailto:admin@channelcomplianceacademy.com)

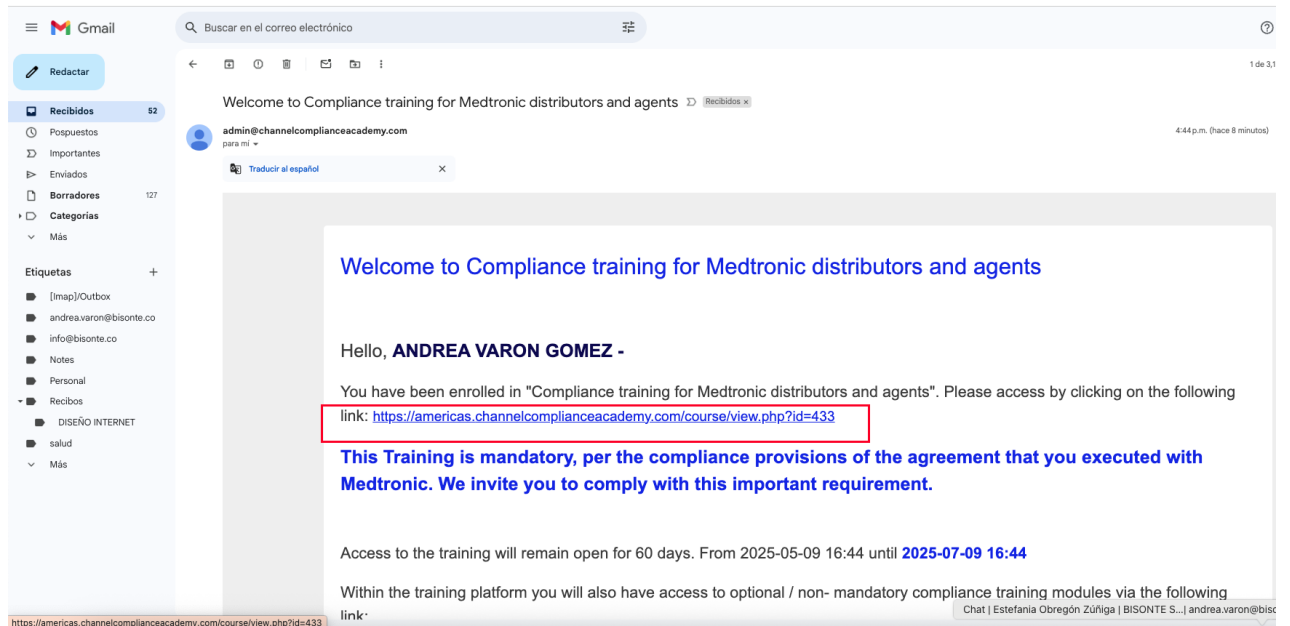


Should you not find the invitation in your inbox, please check your Spam folder. If you still cannot find the invitation, please contact your Medtronic contact for support

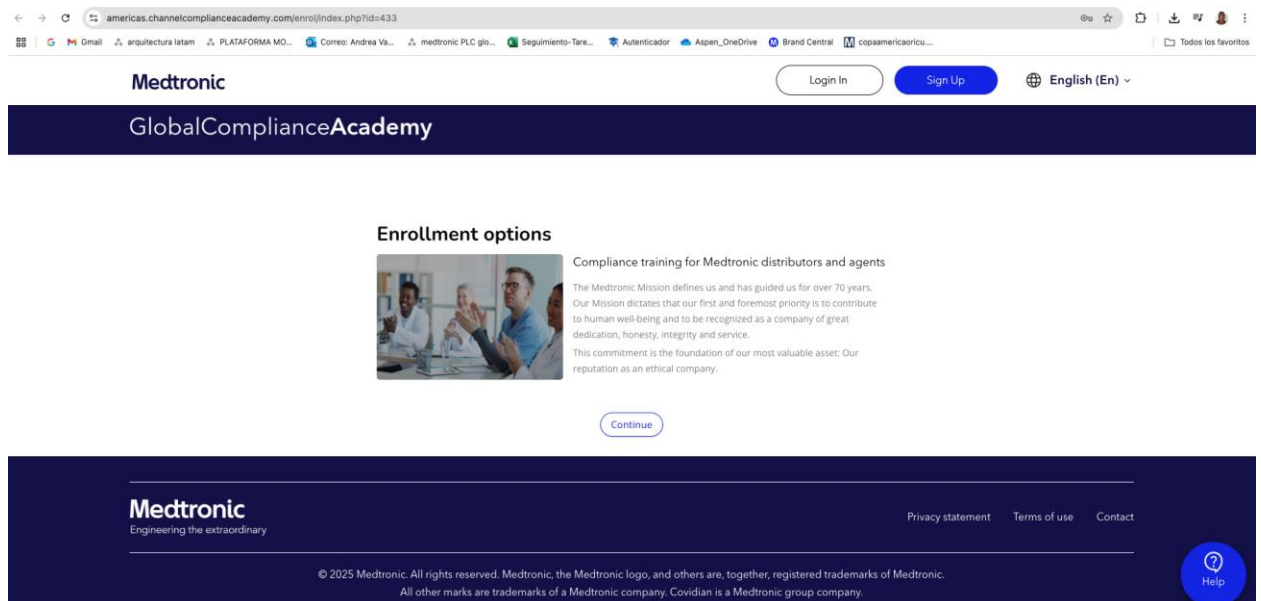
2. The first e mail contains the username and password that grant access to the platform:



3. The second email includes a link to the training you have registered for. You need to click on the access link highlighted here below:



4. You will then be redirected to the training “Enrollment options” screen. Click on “Continue”



5. Next, you will be directed to the platform login screen, where you will enter the username and password provided in the first Email

channelcomplianceacademy.com

Medtronic

GlobalComplianceAcademy

Welcome to the Global Compliance Academy

E-training program for Medtronic Channel Partners

Email  
andrea.varon@bionte.co

Password  
\*\*\*\*\*

☒ Remember username

Access

After accepting the Medtronic terms and conditions and clicking on “Submit” you will access the course

channelcomplianceacademy.com/report/lastUsers

EMEA (Europe, Middle East and Africa)

To exercise your privacy rights, or if you have any questions about this privacy notice, please contact us at [rs.privacyeurope@medtronic.com](mailto:rs.privacyeurope@medtronic.com).

Medtronic's Data Protection Officer may be contacted at [europeanDPO@medtronic.com](mailto:europeanDPO@medtronic.com). Depending on your location, you may have the right to file a complaint with a data protection authority, in particular in the country of your habitual residence, if you are not satisfied with our response.

For contact details of EEA data protection authorities, see further [https://edrb.europa.eu/about-edrb/about-edrb/members\\_en](https://edrb.europa.eu/about-edrb/about-edrb/members_en).

Other Regional Contact Information. To view contact information specific to APAC DPO, contact [rs.askdpo@medtronic.com](mailto:rs.askdpo@medtronic.com).

☒ Accept

In order to continue accessing the platform, you must accept the terms and conditions below:

**I hereby certify to Medtronic that our company agrees to:**

1. Act in accordance with the applicable provisions of the Medtronic Code of Conduct.
2. Appoint a Compliance Responsible Person.
3. Implement a Company Compliance Policy.
4. Provide a copy of the Company Compliance Policy to each of my employees, agents or sub-distributors that sell Medtronic products or conducts business on behalf of Medtronic, and to( " )
5. Train such employees, agents, and sub-distributors on how to comply with the Compliance Policy

I understand that I am expected to report any suspected violations of the Medtronic Code of Conduct to my Medtronic business contact.

☒ Accept

As part of our due diligence process, we require potential distributor candidates to complete an online training. Compliance with this training and

The screenshot shows a web browser at the URL `americas.channelcomplianceacademy.com/course/view.php?id=433`. The page header includes the Medtronic logo, the user name "ANDREA VARON GOMEZ", and a language selector set to "English (En)". The main heading is "Global Compliance Academy" followed by "Compliance training for Medtronic distributors and agents". The "Course Content" section shows a progress bar for "General Information" and a list of modules: "Module 1: Our Mission and Commitment" and "Module 2: Code of Conduct". A red message at the bottom states: "Restricted Not available unless: The activity Module 1: Our Mission and Commitment is marked complete". A "Help" button with a Microsoft logo is visible on the right.

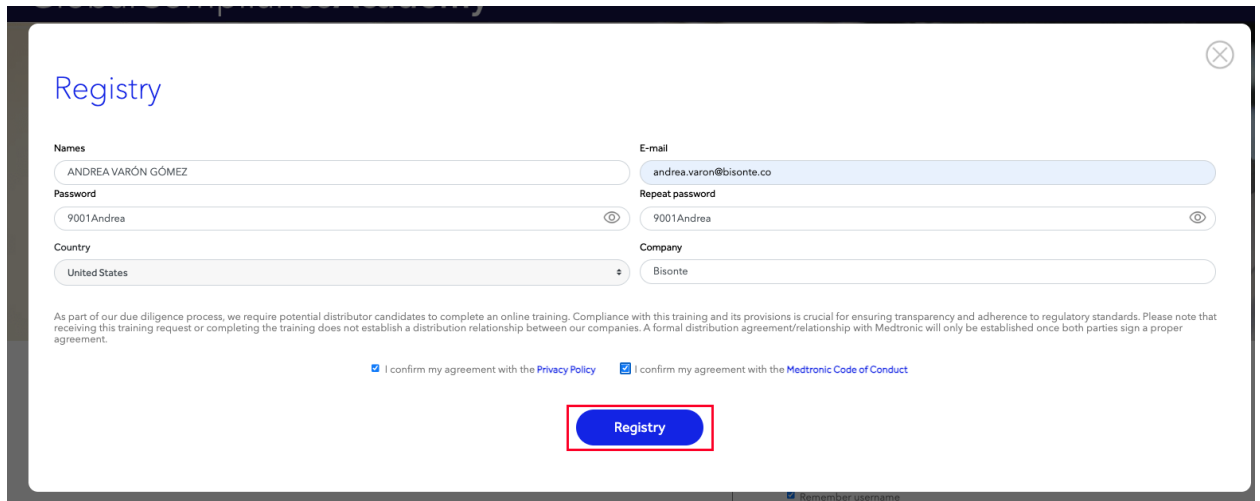
6. If for any reason, you are unable to contact Medtronic or in case you would like to extend the training to your Medtronic assigned employees, the platform allows a self-registering option through the following steps:

A) Open the following link in your browser:

<https://channelcomplianceacademy.com/>

The screenshot shows the homepage of the Medtronic Global Compliance Academy. It features a banner image of four people in a meeting. Below the banner, the text reads "Welcome to the Global Compliance Academy" and "E-training program for Medtronic Channel Partners". On the right side, there is a login form with fields for "Email" (containing `andrea.varon@bolsonite.co`) and "Password". There is a "Remember username" checkbox and an "Access" button. Below the login form, there is a "Register here" button highlighted with a red rectangle, and a "Restore" button. A "Help" button with a Microsoft logo is also present.

B) Enter the required information, accept the Medtronic terms and conditions and click on “Register”



The screenshot shows a web form titled "Registry" with a close button in the top right corner. The form contains the following fields:

- Names:** A text input field containing "ANDREA VARÓN GÓMEZ".
- E-mail:** A text input field containing "andrea.varon@bisonte.co".
- Password:** A text input field containing "9001Andrea" with a visibility toggle icon.
- Repeat password:** A text input field containing "9001Andrea" with a visibility toggle icon.
- Country:** A dropdown menu showing "United States".
- Company:** A text input field containing "Bisonte".

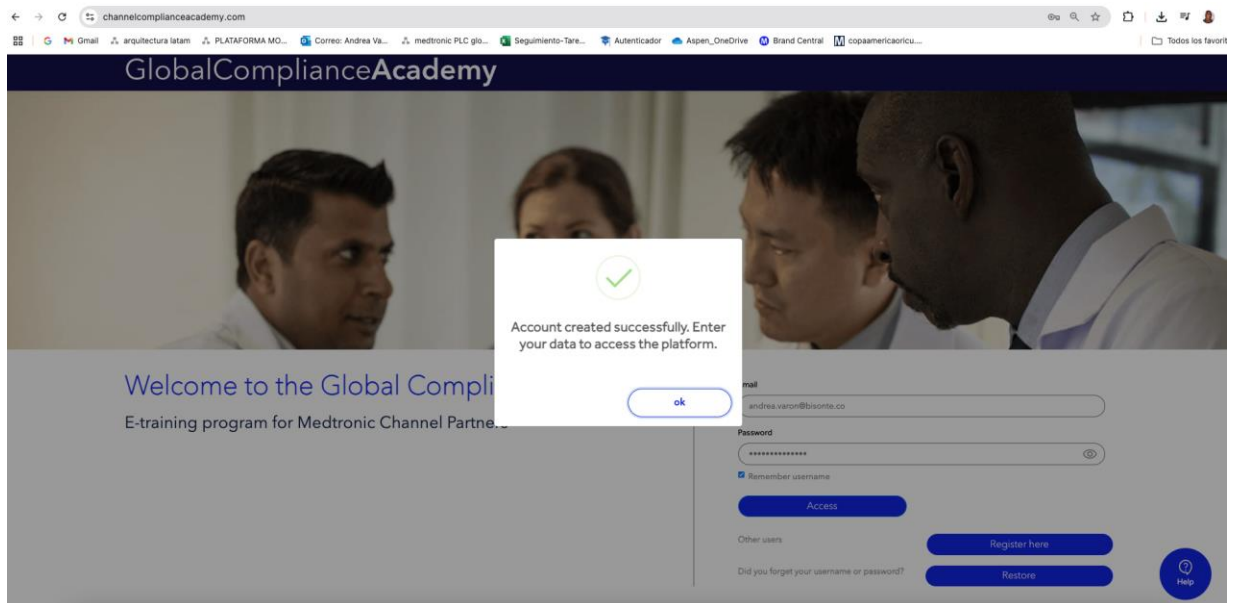
Below the form fields, there is a disclaimer: "As part of our due diligence process, we require potential distributor candidates to complete an online training. Compliance with this training and its provisions is crucial for ensuring transparency and adherence to regulatory standards. Please note that receiving this training request or completing the training does not establish a distribution relationship between our companies. A formal distribution agreement/relationship with Medtronic will only be established once both parties sign a proper agreement."

At the bottom of the form, there are two checkboxes:

- ☒ I confirm my agreement with the [Privacy Policy](#)
- ☒ I confirm my agreement with the [Medtronic Code of Conduct](#)

A blue "Registry" button is located at the bottom center of the form, highlighted with a red rectangle. A "Remember username" checkbox is visible at the bottom right of the form area.

8. A message will appear on your screen confirming the successful creation of your user account



9. Enter your predefined email and password, and then click “Log In”

channelcomplianceacademy.com

GlobalComplianceAcademy

Welcome to the Global Compliance Academy  
E-training program for Medtronic Channel Partners

Email  
andreaaron.gomez@gmail.com

Password  
\*\*\*\*\*

☒ Remember username

[Access](#)

Other users

Did you forget your username or password?

[Register here](#)

[Restore](#)

[Help](#)

10. You will then see a screen with all trainings available. Select the applicable training, click on “Enroll Course” and finally “Access Course”

americas.channelcomplianceacademy.com/course/index.php?id=433&custom-ui=true

Medtronic

GlobalComplianceAcademy

Compliance training for Medtronic distributors and agents

Compliance training for Medtronic distributors and agents

[Enroll course](#)

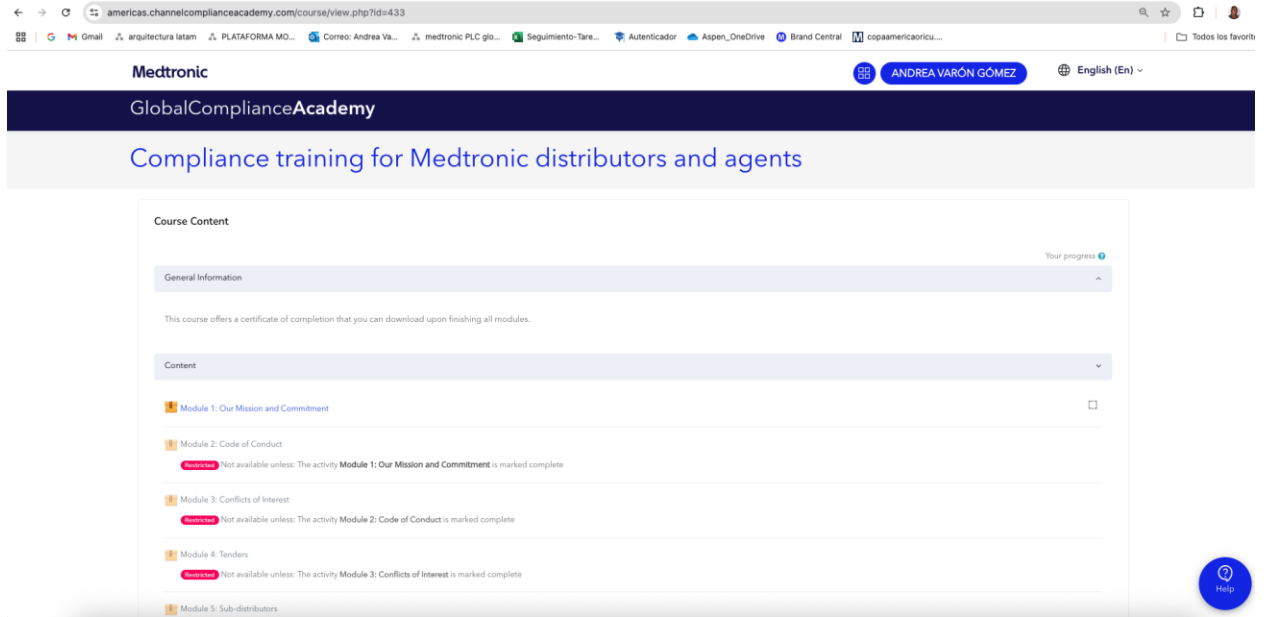
[Course certificate](#)

[Evaluations](#)

**Course detail**

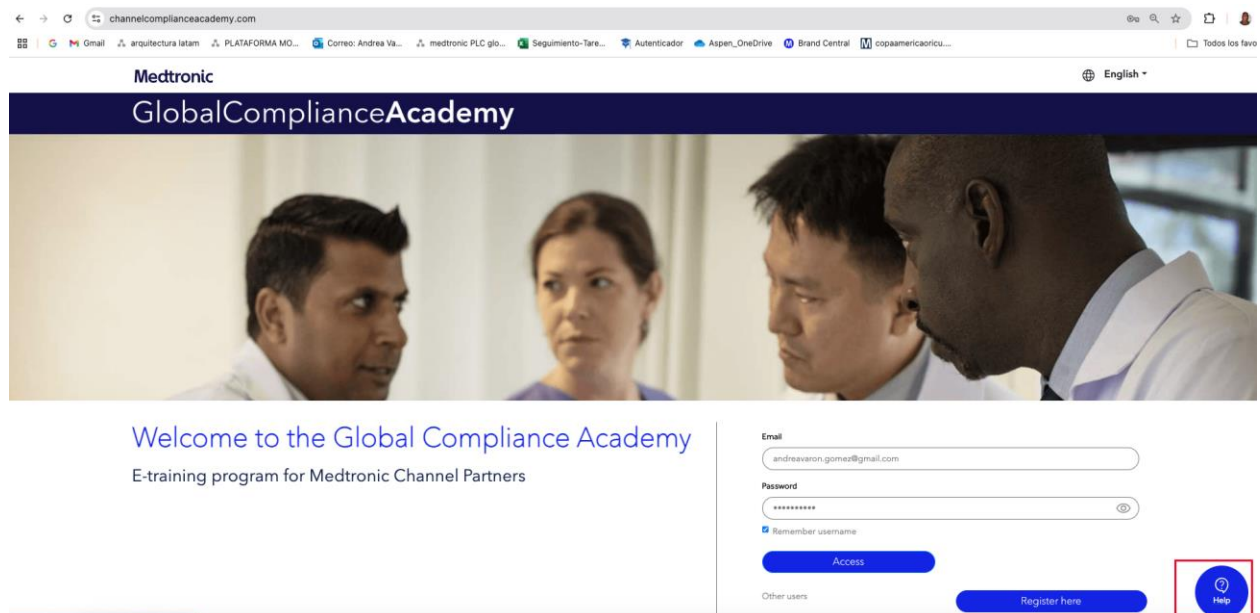
Evaluations	1
Duration	1 hour
Language	English

[Help](#)



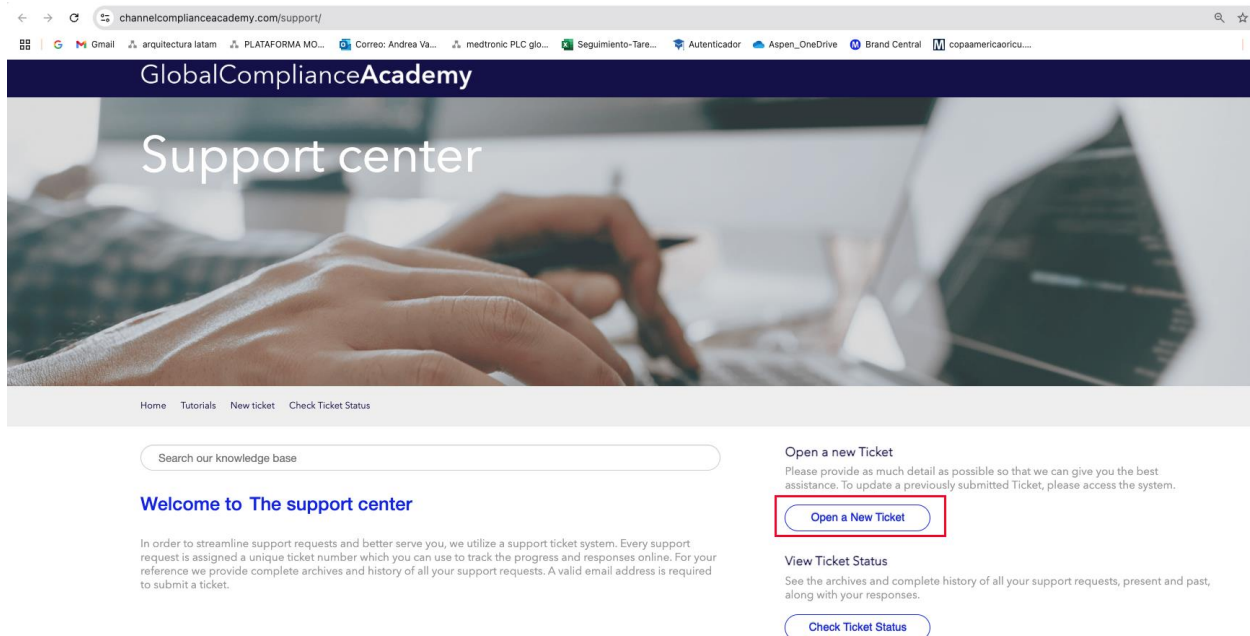
## HOW CAN I ACCESS THE PLATFORM HELP DESK ?

1. Click on the “Help” button located in the bottom right corner of the screen

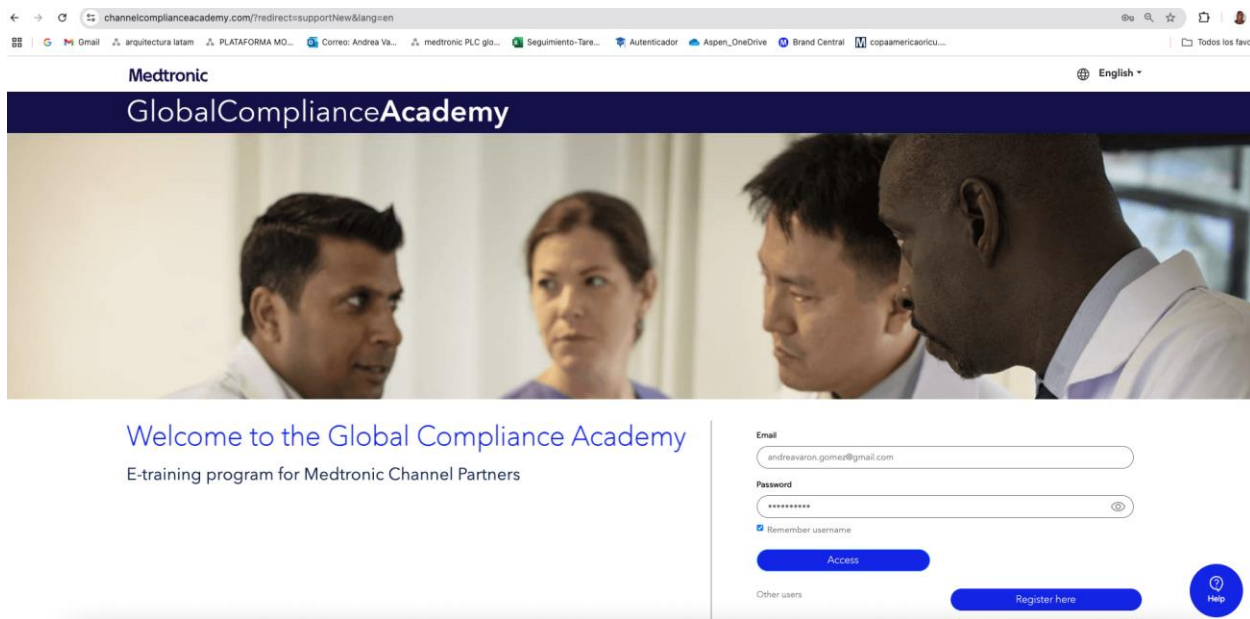


2. Click on “Open Ticket”.



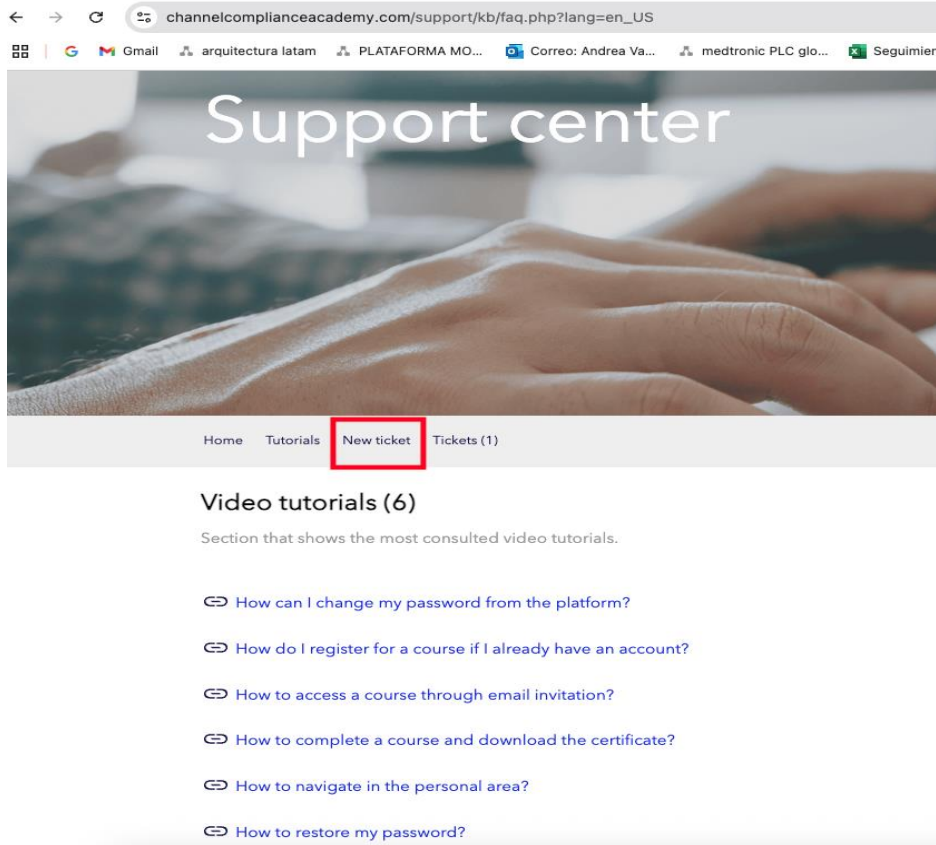


### 3. Enter your username and password



4. After entering your credentials, a screen will appear with the available video tutorials. Verify, if your question can be answered with the tutorials





In order to open a ticket, click on “New Ticket”, fill in the required information, and click on “Create Ticket”