

# Medtronic

Dear Valued Supplier:

Thank you for your continued partnership to reach patients with life-saving therapies. We have an important update today that will ensure we continue to deliver on the Mission every day.

## [Routingguides.com updated with approved parcel providers](#)

Medtronic regularly reviews our transportation contracts to ensure that providers are meeting our requirements for cost, quality, and service. As a result of a recent review, there may be changes to the nominated provider for parcel shipments from your site(s). **This update is only applicable to Medtronic paid parcel shipments.**

Routing instructions indicating the awarded carrier by lane and mode of transport have been updated and can be found at <https://routingguides.com/medtronic/>.

As a reminder, shipments must be prepared according to Medtronic's standards. Instructions can be found at <https://routingguides.com/medtronic/PKG.asp>.

## [Supplier Shipping Policy Reminders](#)

- The use of any expedited services must be preapproved by Medtronic.
- No additional insurance coverage for parcel shipments is needed. Medtronic had full insurance coverage for all shipments.
- Do not prepay freight costs and the costs to invoices or include in product costs
- International default parcel service level is International Economy.
- Domestic default parcel service level is Ground

## [Questions](#)

Please reach out to your Medtronic buyer with any questions.

Thank you for prioritizing this change and for everything you do in service to the Mission.