

# Routing Guides Overview (Routingguides.com)

## Content Summary

This article outlines the process to access and navigate The Medtronic Logistics Portal ([www.routingguides.com](http://www.routingguides.com)) that provides shippers with resources to understand Medtronic's transportation and logistics guidance.

## Content Body

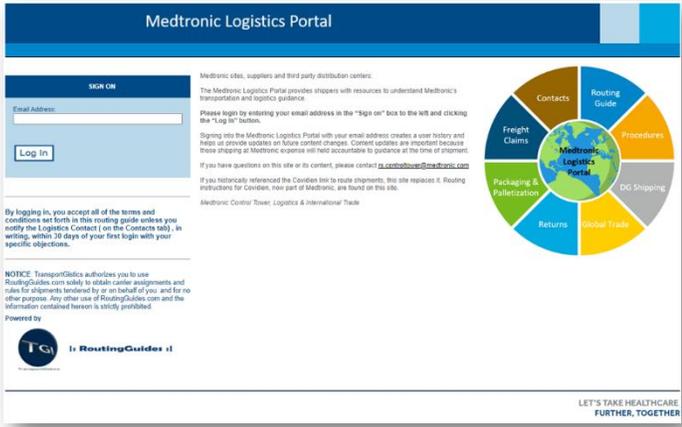
## Overview

The MEDTRONIC LOGISTICS PORTAL provides a variety of resources to understand Medtronic's routing and logistics guidance. It is an uncontrolled site intended for use by our suppliers and employees to:

- Reduce freight expense and non-compliant shipments to ensure best service and quality
- Simplify distribution of routing guidance
- Transform routing guides from static to dynamic
- Provide packaging, freight claims, dangerous goods and other logistics guidance

**External Shippers** (Suppliers and 3PL inbound to US Manufacturing and DCs) should use [Routingguides.com](http://Routingguides.com) to understand Medtronic's routing and logistics guidance.

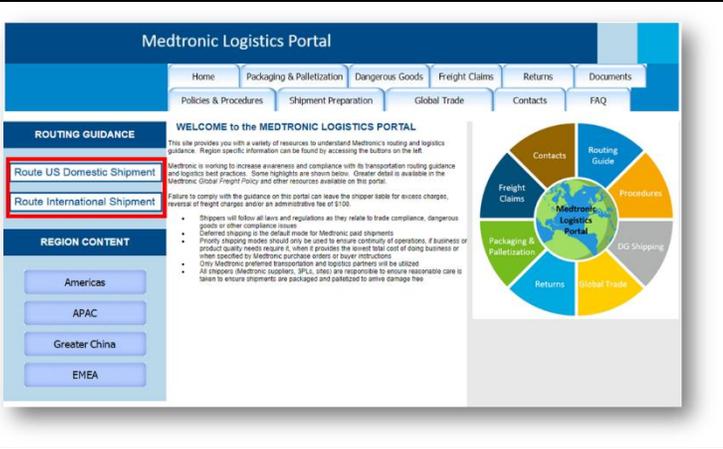
## Accessing the Site

Step	Task	Process
1.	<p>Sign-in to the "Medtronic Logistics Portal".</p> <p>Enter email in the field marked "Email Address" and click on the "Log In" button.</p> <p><b>Note:</b> Entering email creates a user history to provide updates on future changes.</p> <p>Additionally, visitor emails will receive notification of content updates.</p>	

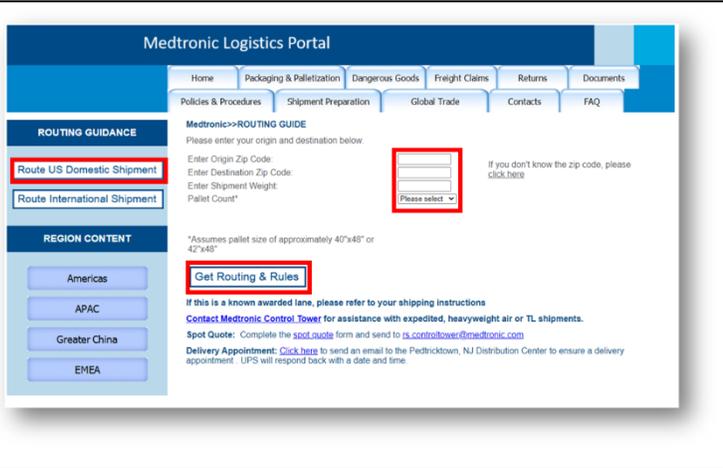
2. For routing guidance, utilize the buttons on the left-hand side of the screen for US Domestic and International Shipments.

**Note:** Region content sections are available for future development.

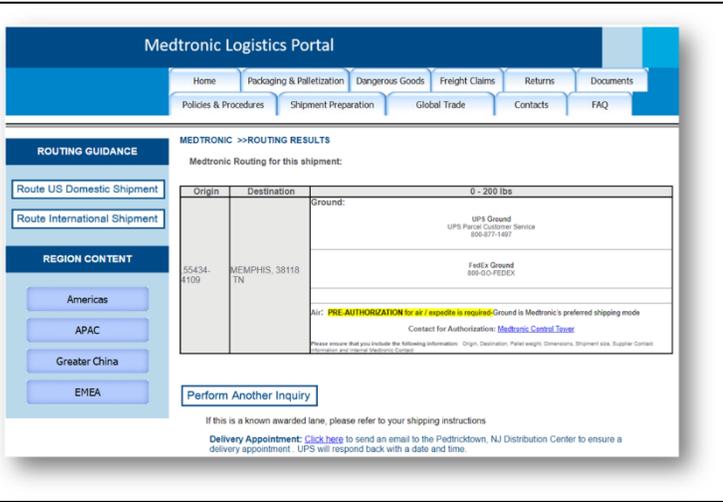
For other content such as Dangerous Goods or Freight Claims, click on the relevant tabs or the corresponding section of the wheel.



3. Routing Guidance: US Domestic
- Click on the “Route US Domestic Shipment” button
  - Enter origin zip code, destination zip code, shipment weight and pallet count in the appropriate fields
  - Click on the “Get Routing & Rules” button
  - Or follow other guidance as indicated



4. Follow routing guidance as provided or contact the [Medtronic Control Tower](#) if indicated.



5.

### Routing Guidance: International Shipments

- Click on the “*Route International Shipment*” button
- Enter origin country, destination country, shipment weight and pallet count question in the appropriate fields
- Click on the “*Get Routing & Rules*” button

Follow other guidance as indicated or contact the [Control Tower](#) for assistance.

The screenshot displays the Medtronic Logistics Portal interface. At the top, there is a navigation bar with links for Home, Packaging & Palletization, Dangerous Goods, Freight Claims, Returns, and Documents. Below this, there are tabs for Policies & Procedures, Shipment Preparation, Global Trade, Contacts, and FAQ. The main content area is titled "INTERNATIONAL SHIPMENT ROUTING" and prompts the user to "Please choose your origin and destination country". The form includes several fields: "Origin State/Country" (set to "United States - Tennessee"), "Destination State/Country" (set to "Netherlands"), "Shipment Weight" (set to "More than 70 kgs"), and "Pallet Count" (set to "Less than 10"). A "Get Routing & Rules" button is prominently displayed. Below the form, there is a note about Brazil and Argentina not accepting small parcel shipments, and a link to contact the Medtronic Control Tower for assistance with expedited, heavyweight air or TL shipments. A "Spot Quote" section mentions completing a form and sending it to [rs.controltower@medtronic.com](mailto:rs.controltower@medtronic.com).

Utilize the [Training Guide](#) for external users.