Overview

Barrx™ radiofrequency ablation system

PillCam™ capsule endoscopy system

Bravo™ calibration free reflux testing system

Digitrapper™ pH-Z testing system

Dragonfly™* pancreaticobiliary system

Endoflip™ 300 impedance planimetry system

ManoScan™ high resolution manometry system

ManoScan™ high resolution manometry catheters

GI Genius™ intelligent endoscopy system

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Medtronic

Endoscopy

Service plans

At Medtronic, we value partnerships with healthcare organizations that are committed to advancing patient care. We offer clinical solutions that support your efforts. We also offer service plans that protect your investment in our products.

Committed to putting patients first

Our service plans make equipment maintenance convenient and cost-effective. Simply call us if you run into an issue. We'll verify your coverage and resolve the matter. There is no need for purchase requests or paperwork, so you can focus on what matters most – providing the best possible care to your patients. As an added benefit, take advantage of our service plans by protecting multiple products under one contract.

For more information contact Medtronic: 800.448.3644
or email our service plan sales team at: dl.endorams@medtronic.com



This brochure offers a summary of the service plan benefits. Customers are encouraged to thoroughly review the full terms and conditions of any service plan prior to making a purchase.

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Service plan coverage

- Software enhancements
- Hardware & accessories
- Priority device replacement or service loaner
- Remote technical support
- Accidental damage
- Manufacturing defects

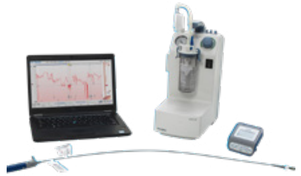
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Barrx™ radiofrequency ablation system



The Barrx™ radiofrequency ablation system is designed to remove Barrett's esophagus mucosa using controlled RF technology[1].

Our service plan features complete coverage of the Barrx™ flex RFA energy generator and accessories. This includes the Barrx™ flex RFA footswitch and output cable.

If you need a service loaner, we'll ship a Barrx™ flex RFA energy generator within 48 hours. This helps ensure you can continue to care for your patients with no downtime.

For more information email:
dl.endorams@medtronic.com

Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Barrx™ flex RFA energy generator		✓
Accessories – Barrx™ flex RFA footswitch and Barrx™ flex RFA output cable		✓
Priority device replacement or service loaner		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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PillCam™ capsule endoscopy system



PillCam™ capsule endoscopy system includes innovative technology that enables minimally invasive visualization and provides video images of the small bowel and colon.

Our Pillcam™ service plan provides complimentary desktop software enhancements during the term.

If a PillCam™ data recorder 3 is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge.

For more information email:
dl.endorams@medtronic.com

Coverage	Standard warranty	Service plan
Desktop software enhancements		✓
Hardware – PillCam™ recorder, DR3 and battery replacement		✓
Accessories – cradle		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Bravo™ calibration free reflux testing system



The Bravo™ calibration-free reflux testing system aids in the evaluation of acid reflux. It is a capsule-based, pH monitoring solution that measures frequency, duration, and associated symptoms.

Our Bravo™ service plan provides complimentary desktop and interpretation software enhancements during the term.

If a Bravo™ reflux recorder is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge.

For more information email:
dl.endorams@medtronic.com

Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Bravo™ reflux recorder and battery replacement		✓
Accessories – vacuum pump, charger, USB cable		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Digitrapper™ pH-Z testing system



The Digitrapper™ pH-Z system utilizes pH and impedance change testing to enable to measurement that helps to enable the physician to identify reflux events and determine the cause of reflux symptoms.

Our Digitrapper™ service plan provides complimentary desktop and interpretation software enhancements during the term.

If a Digitrapper™ reflux recorder is damaged due to an accident that occurs within your facility or during patient use, our service plan will replace the recorder at no charge. Coverage is also extended to include the calibration stand.

For more information email:
dl.endorams@medtronic.com

Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Digitrapper™ reflux recorder and battery replacement		✓
Accessories – calibration stand		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Dragonfly™* pancreaticobiliary system

Dragonfly™* Pancreaticobiliary System

Dragonfly™* enables direct visualization and device guidance for diagnostic and therapeutic endoscopic procedures in the pancreaticobiliary system.[6]

Our service plan features complete coverage of the Dragonfly™* system and its accessories, including the control unit, footswitch, and connection cables.

If you need a service exchange, we'll ship a Dragonfly™* system within 48 hours to help ensure continuity of patient care with no downtime.

Walz™* EHL Generator

The Walz™* EHL Generator delivers electrohydraulic lithotripsy for the fragmentation of biliary and pancreatic stones.[7]

Our service plan includes full coverage of the Walz™* generator and its key components, such as the footswitch and output cable.

If a service exchange is needed, we'll ship a Walz™* EHL generator within 48 hours to minimize disruption to your procedures.

For more information email:
dl.endorams@medtronic.com





Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – Dragonfly™* digital controller, Walz™* EHL generator		✓
Accessories – Walz EHL™* footswitch and Walz EHL™* output cable		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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Endoflip™ impedance planimetry system



The Endoflip™ 300 impedance planimetry system measures pressure and dimensions in the esophagus, pylorus and anal sphincters to evaluate symptoms consistent with motility disorders.[8]

Our service plan includes coverage for any accidental damage.

Coverage	Standard warranty	Service plan
Hardware: EF-300 system (monitor and pump)		✓
Priority device replacement		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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ManoScan™ high resolution manometry system



The ManoScan™ high resolution manometry (HRM) system enables evaluation of the motor function of the esophagus, and helps assess pressure activity in the rectum and anal sphincter.[5]

This service plan features remote product support, software enhancements, and additional training. The number of additional trainings are determined by the opted plan. The two-year plan includes one additional training and the three-year plan includes three additional trainings.

HRM catheters are not included in this service plan offering.

For more information email:
dl.endorams@medtronic.com

Coverage	Standard warranty	Service plan
Software enhancements		✓
Hardware – ManoScan™ HRM module		✓
Accessories – adapter cables		✓
Priority device replacement		✓
Additional training		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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ManoScan™ high resolution manometry catheters



The ManoScan™ high resolution (HRM) catheters incorporate the latest technology to capture circumferential pressure activity in the GI tract.[5]

The extended warranty includes extended coverage and reduced repair costs due to accidental damage.

Warranty is determined by the number of uses or the time of coverage from the date of purchase, whichever occurs first. Customers may purchase the extended warranty up to six months past the purchase date.

Coverage	Standard warranty	Service plan
Number of uses from the date of purchase	100 uses	250 total uses
Time of coverage from the date of purchase	1 year	2 years total
Reduced repair costs due to accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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GI Genius™ intelligent endoscopy system



The GI Genius™ intelligent endoscopy system empowers physicians with AI by providing real-time alerts of lesions – including flat and hard-to-see ones – helping to improve polyp detection and reduce miss rates. The system integrates seamlessly with existing endoscopy equipment and runs on our latest ColonPRO™ software.

Our service plans offer coverage for both the hardware and ColonPRO™ software, performance upgrades, and Yearly Preventive Maintenance. If the module or software fails to perform due to a defect or damage, Medtronic will repair or replace it as needed.

This service plan does not cover hardware or software upgrades that add new features or capabilities. Additionally, new software versions or other applications developed for the GI Genius platform are not included under this service plan.

Coverage	Standard warranty	Service plan
Software enhancements		✓
Priority device replacement or repair		✓
Accidental damage		✓
Manufacturing defects	✓	✓
Remote technical support	✓	✓

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References

References

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2. PillCam™ Capsule Endoscopy User Manual DC00138539
3. Bravo™ Reflux Testing System User Guide PT00203441
4. Digitrapper™ pH-Z System User Guide DOC-2182-06
5. ManoScan™ high-resolution manometry system, PT00208790, 2025
6. Dragonfly™* pancreaticobiliary endoscope [instructions for use]. West Valley City, Utah: CenterPoint Systems LLC;2023.
7. Walz Electronik GmbH brochure;2020.
8. Endoflip™ 300 Platform Operator's Manual.



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dl.endorams@medtronic.com

Caution: Federal law restricts this device to sale by or on the order of a licensed healthcare practitioner. Rx only.

Risk Information: Similar to most procedures, the products featured here have inherent procedure risks associated.

Please refer to the individual product user manuals for detailed information.

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