

Medtronic

Medical Surgical

Respiratory Interventions
2101 Faraday Avenue
Carlsbad, CA 92008
United States
www.medtronic.com

March 22, 2024

Puritan Bennett™ 980 ventilator manufacturing and service support

Dear Valued Customer,

On Feb. 20, 2024, Medtronic announced that it has decided to keep its Patient Monitoring and Respiratory Interventions businesses as a part of Medtronic. The newly combined operating unit will be called Acute Care & Monitoring (ACM). As part of that announcement, Medtronic also announced its difficult decision to exit the ventilator product line.

The end-of-manufacturing date for the Puritan Bennett™ 980 (PB980) ventilator will be March 2024. Remaining local inventory of these ventilators will be available for purchase from Medtronic for a limited time only. Distributors may continue to market and sell their existing inventory of ventilators and consumables.

All software options (enhancements), e.g., IE Sync™, high-flow oxygen therapy, NIV+, NeoMode 2.0 software, and all software requiring hardware components, e.g., the capnography, proximal flow, and integrated nebulizer options, will remain available for purchase through Dec. 31, 2027, subject to parts and component obsolescence.

The end-of-service date for the PB980 ventilator has been established based on the manufacture date. Medtronic will use commercially reasonable, good faith efforts to support the PB980 ventilator with service, replacement parts, consumables, and proprietary accessories for 10 years after the manufacture date. We will continue to offer service agreements through the end-of-service date to provide this support. Additional support may be available after the established end-of-service date based on availability of replacement parts. For clarity, no service and support will be available for Puritan Bennett™ ventilators after Dec. 31, 2034.

Please refer to the table below for the PB980 ventilator serial number ranges and their respective end-of-service dates. For ventilators subject to an active technical service contract extending beyond the established end-of-service date, the term of that service contract will prevail, not to exceed beyond Dec. 31, 2034.

Year manufactured	Serial number range	End-of-service date
2014	35B1300001 - 35B130XXXX 35B1400001 - 35B140XXXX	Dec. 31, 2024
2015	35B1500001 - 35B150XXXX	Dec. 31, 2025
2016	35B1600001 - 35B160XXXX	Dec. 31, 2026
2017	35B1700001 - 35B170XXXX	Dec. 31, 2027
2018	35B1800001 - 35B180XXXX	Dec. 31, 2028
2019	35B1900001 - 35B190XXXX	Dec. 31, 2029
2020	35B2000001 - 35B200XXXX	Dec. 31, 2030
2021	35B2100001 - 35B210XXXX	Dec. 31, 2031
2022	35B2200001 - 35B220XXXX	Dec. 31, 2032
2023	35B2300001 - 35B230XXXX	Dec. 31, 2033
2024	35B2400001 - 35B240XXXX	Dec. 31, 2034

Thank you for your continued support of Medtronic. If you are interested in a service agreement or have any questions, in the United States, you can reach Technical Service at 1-800-255-6774. Outside the United States, please contact your local service representative.

Sincerely,



Tom Sinclair
Vice President, Ventilator Transition Business