



Ventilation Service Solutions
250 Medtronic Dr.
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October 7, 2025

Important Reminder: End of Support for Puritan Bennett™ 520 Ventilator

Dear Valued Customer,

Per our previous communication, effective **March 31, 2026**, Medtronic will no longer provide service and support for the Puritan Bennett™ 520 (PB520) ventilator.

The PB520 ventilator was discontinued from manufacturing and sales as of March 1, 2019. Since that time, in line with the previous communication, we have continued to provide product support, service, and spare parts for products within the seven (7) year service life. This support will conclude on March 31, 2026. After this date, Medtronic will no longer provide service, repairs, or spare parts for the PB520 ventilator. Medtronic advises discontinued clinical use or replacement of ventilators that are no longer supported.

We understand the impact this transition may have on your operations, and we are committed to supporting you through this period. Our team is here to assist with any questions, help with transition planning, and ensure uninterrupted respiratory support for your patients.

Thank you for your continued trust in Medtronic.

Sincerely,

A handwritten signature in black ink, appearing to be "Jose Miguel Ramirez C".

Jose Miguel Ramirez C

Senior Global Product Manager